

The Navigator



Helping People Find Direction

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Dear Mario,

The spring and summer months have been eventful and prosperous at Arundel House of Hope! With every season we continue to grow and evolve to further meet our mission of providing housing and support services to men and women experiencing homelessness in our county!

Since May of this year we have received continued support from the county, our volunteers, our member churches, and the larger community through donations, participation in events, and community involvement. We have also added three new programs to our service offerings, hired another successful client as a member of the Arundel House of Hope Staff, added additional churches to support the Winter Relief Effort, and added four new Board Members to the Arundel House of Hope Board of Directors!

The new Board Members represent the business community in Anne Arundel County and bring a plethora of skill and enthusiasm to their new posts! We are thrilled to benefit from their knowledge and strategic guidance.

Rie Atkinson - Rie is the Assistant Vice President for The Bank of Glen Burnie. She is a resident of Glen Burnie and has experience with the banking industry, loans, marketing, and community development.

Kevin Wood - Kevin is the Assistant Controller at Block Vision. He is a certified public accountant and resident of Crofton. He has volunteered with the Winter Relief program in the past and has financial, accounting, training, and planning experience.

Katie Peiffer - Katie is a settlement attorney for Beltway Title. She is a resident of Millersville and has volunteered with Winter Relief in the past. She has legal, contracts, settlement, and real estate experience.

The Rev. Lura Kaval - Rev. Kaval is the minister for St. Christopher's Episcopal Church in Linthicum. She has been a long-time supporter of Arundel House of Hope and the Winter

Relief program. Lura has experience in ministry, public speaking, marketing, and communications.

Please join me in welcoming our newest Board Members! We welcome the new energy, ideas, and expertise of these individuals and look forward to many positive developments to come!

- Mario Berninzoni, Executive Director



Fun in the Sun!

Seafood Festival 2007!!



Fall is fast approaching and with it comes the annual Maryland Seafood Festival at Sandy Point State Park on September 7th, 8th, and 9th! Arundel House of Hope will again participate as a food vendor with proceeds going to support our programs! Last year was a blast and we look forward to food and fun again this year. We are seeking volunteers to help

with food preparation and service for all three days. Volunteers are scheduled in three hour shifts from 10am to 10pm Friday September 7th and Saturday September 8th and in three hour shifts from 10am to 9pm Sunday September 9th. Please contact Marsha Urban at murban@arundelhoh.org if you would like to participate!!

The menu for this year will include:

Crab Imperial

When Pigs Fly Pork Wings

Catfish Sandwiches

Devilish Crab Eggs

Fruit Smoothies

Ice Cream Cookie Sandwiches

Sodas

We look forward to seeing you there!

WELCOME ABOARD!

AHOH welcomes star client onto its staff!



At the bright age of 21 Charles is full of life, energy, ambition, and personality. Anyone who meets him instantly notices his friendly demeanor and charming smile. As the youngest resident of The Fouse Center he has made an impact on those around him and in the 14 months he has been a resident has grown leaps and bounds. As a result, Arundel House of Hope has had the pleasure of hiring Charles as a part time staff member at the

Resource and Day Center. We are sure that his talents and personality will provide a refreshing presence for our staff and clients!

Charles came to The Fouse Center as a troubled 20 year old - the result of his involvement with "the wrong crowd" of people. He had lost his way and dropped out of school pursuing other avenues for quick financial gain. Concerned only with what he "wanted to do, not what he was supposed to do," Charles found himself at a crossroads and made the decision to change his life. At The Fouse Center he has "learned a lot." Through the friendships, support, and guidance of the staff and other residents he has realized the need to "work on himself." As a result he is working towards obtaining his GED and has aspirations of going to college. He also plans to obtain his own residence and hopes to open his own business some day, perhaps a car dealership as he is very interested in business and marketing. In addition, Charles is an aspiring musician. He sings, writes music, and has played the piano since he was twelve. He is currently forming a R&B and Hip Hop group called "4 U" and hopes to start performing locally!

The Arundel House of Hope family is extremely proud of the initiative Charles has showed during his time at the Fouse Center. He has made significant progress and we couldn't be happier to have him on our staff. Please join us in welcoming Charles to the Arundel House of Hope team!!

If you would like to contact Charles regarding his music and any upcoming performances he can be reached at [Charles Payne Luvs U@yahoo.com](mailto:Charles_Payne_Luvs_U@yahoo.com) .

All In a Day's Work

The Resource and Day Center celebrates one year of service!



Arundel House of Hope's Resource and Day Center has been operational for sixteen months now and what a difference those months have made! More and more county agencies, service providers, churches, and members of the community have become aware of our services since the inception of the Day

Center and we continue to increase our volunteer base as well as our partnerships in the community!

Without the support of a staff of dynamic and committed volunteers the smooth operation of the Day Center would be impossible! We are blessed with individuals who donate their time to help with the plethora of activities involved in running the Center on a daily basis. Many of these tasks are administrative in nature and could not be accomplished without the strong support of our volunteers. To allow those valuable team members the opportunity for more direct involvement with clients and to provide an opportunity for clients to learn from positive example, we are instituting a new Life Coaching Program this fall. This program will give volunteers an opportunity to share their knowledge and skills to assist clients in coping with every day situations and to lead them towards a positive life path. To prepare for this new initiative volunteers have been trained in mentoring techniques, active listening and addictive personality traits. It is our hope that the Life Coaching program will allow for more in depth one-on-one personal interaction freeing case managers to address the more clinical aspects of working with clients.

The Case Management staff at the Resource and Day Center consists of three part-time individuals who work diligently to provide the best possible service for our clients. The Day Center Case Manager's responsibilities have recently been extended to include working with clients from the Fouse Center Program, the Community Housing Program, and Winter Relief Program. The three individuals who share these duties are: Carol Heflebower, our lead Case Manager, Marsha Urban and Mary Alexander. Mary divides her time between Case Management and her duties as Director of Development. These are three very busy women who do wonderful work! Please join me in thanking them for their efforts!

We ask that you keep one of our most successful clients and a current staff member of Arundel House of Hope, Kim Palmer, in your prayers in the coming months. Kim who has served as a Program Aid and also as the resident manager of the Safe Haven Program since last fall has been diagnosed with cancer of the throat. He will not be working the Center while he under goes treatment. Please keep him in your thoughts during this difficult time.

Here at the Resource and Day Center as well as within all of our programs we feel truly blessed. You can visually see God's work in Arundel House of Hope through the combined efforts of our staff, volunteers, churches, fellow agencies, and community partners. Please stop in and visit anytime and see for yourself!!

For more information on the Resource and Day Center or to volunteer please contact Phil Bailey at pbailey@arundelhoh.org .

Cooling Off!

WINTER RELIEF 2007-2008!



October is right around the corner and with it the sixteenth Winter Relief Season!! We are gearing up and preparing for this year with

more churches and clients than ever - amazing! Arundel House of Hope and the Winter Relief Program continue to grow in their ability to serve people who are homeless in Anne Arundel County. This year we are expanding the season by three weeks. Winter Relief will open a week earlier - on October 29. In addition, we will end the season two weeks later than last year - closing April 13. This extension of this season is made possible because of the wonderful addition of five new churches!!!

Because of the amazing good will and support of our newest churches as well as the flexibility and dedication of our returning churches our goal of being able to shelter women throughout the entire season is almost a reality! At this time we are only one week short of that goal. We have complete faith that we will be able to fill this gap in the months to come making this season the first that Arundel House of Hope is able to shelter both men AND women experiencing homelessness throughout the entire Winter Relief period! Please stay tuned for more updates and for our annual kick off meeting in October!! We look forward to making this the best Winter Relief season so far!

- Phil Bailey, Program Director Winter Relief

For more information on Winter Relief or to get involved please contact Phil Bailey at pbailey@arundelhoh.org .

What's New??

AHOH's Up and Coming Programs!



Women's Permanent Housing Program

We are planning to open our new Women's Housing Program in the Fall of 2007. we are currently looking for large 4-5 bedroom house in the Glen Burnie/Brooklyn area of Anne Arundel County. In the coming months we will be putting the call out for furniture and household items to furnish the house. Our Case Management Team is currently processing applications and interviewing prospective clients for

the new program. If you would like more information about the program please contact Mary Alexander at malexander@arundelhoh.org.

Arundel House of Hope Accepted to the University of Baltimore's Social Enterprise Program!

In July Arundel House of Hope was accepted to the Fall 2007 Social Enterprise Program at the University of Baltimore. Out of over 60 inquiries, only 10 organizations were accepted! Sponsored by the Anne E Casey Foundation, The University of Baltimore's program is a comprehensive class and training course that assists non-profit organizations in developing a business and action plan to launch a revenue generating business. The idea is to assist non-profit organizations in becoming self-sustaining so that they do not have to rely as heavily on grant funding. In addition, the social enterprise, or revenue generating business, developed by the non-profit acts, in many cases, as an employment opportunity for the organization's clients.

Running from August to December the program pairs teams of non-profit executives with graduate business students providing an opportunity for innovative idea generation as well as practical business application. Arundel House of Hope team members Mary Alexander, Phil Bailey, and Mario Berninzoni will lead the development of a business plan to design a commercial cleaning and landscaping business. This business will provide job opportunities with management potential to Arundel House of Hope clients. In addition we hope that it will become a revenue generator, allowing for unrestricted funds to go towards existing and new programs!!

If your church or organization is interested in commercial cleaning or landscaping please contact Mary Alexander at malexander@arundelhoh.org . We are very excited about this opportunity and look forward to sharing the talents of our clients with you all!

Program Updates! The joys of success!



The Fouse Center

The Fouse Center continues its tradition of being a safe and nurturing place for individuals in recovery. This year has been a good one for Fouse Center Clients! In June we hosted the Annual Father's Day Barbecue with much success. Over 30 people came out to support the Fouse Center residents. Everyone enjoyed good food, music, and company!

We are pleased to announce that three recent graduates of the Winter Relief and Resource and Day Center Programs have moved into the Center. Doug C., Donte W., and Rick G. are all doing extremely well in their new surroundings!!! We are so proud of their progress and look forward to observing their continued success!!

For more information on the Fouse Center please contact Carol Heflebower at cheflebower@arundehoh.org .



Community Housing

Arundel House of Hope's Community Housing residents continue to thrive in their recovery and living situations. Recently Fouse Center graduate Jack M. moved into one of the program houses! He is doing very well and is enjoying his new surroundings!

For more information on Community Housing please contact Marsha Urban at murban@arundelhoh.org, Carol Heflebower at cheflebower@arundelhoh.org, or Mary Alexander at malexander@arundelhoh.org.



Safe Haven Supportive Housing

Over the past two months the Save Haven Supportive Housing Program has had the pleasure of recruiting two new residents, John M. and Steve C. Both are graduates of the Resource and Day Center Program. After 60 days of living in the house John is doing wonderful and has blossomed in the supportive environment. Steve became our newest resident at the end of July and is also doing extremely well! We are very proud of our new residents and look forward to their future success.

For more information on the Safe Haven Program please contact Carol Heflebower at cheflebower@arundelhoh.org.

2007 continues to be a busy and productive year for Arundel House of Hope!! This is made possible through the efforts and dedication of our community, volunteers, and members. We appreciate your continued support and look forward to many wonderful developments in the months to come!

Sincerely,

Mario Berninzoni
Arundel House of Hope