#### WINTER RELIEF REPORT FOR SHELTER YEAR 2002-2003

DATES OF OPERATION: NOVEMBER 11, 2002 THROUGH APRIL 6, 2003

NIGHTS OF OPERATION: 147

TOTAL PEOPLE SERVED: 92 (84-MEN 8-WOMEN)

NEW AND REPEAT GUESTS: 65 OR 71% WERE NEW GUESTS

27 OR 29% WERE RETURNING GUESTS

INTAKES PER MONTH:

NOVEMBER-32 DECEMBER-11 JANUARY-15 FEBRUARY-16 MARCH-14 APRIL-4

TOTAL BEDNIGHTS: 3,736

BEDNIGHTS PER MONTH:

NOVEMBER-392 DECEMBER-637 JANUARY-703 FEBRUARY-634 MARCH-1,178 APRIL-192

AVERAGE GUESTS PER NIGHT PER MONTH:

NOVEMBER-20 DECEMBER-21 JANUARY-23 FEBRUARY-23 MARCH-38 APRIL-32

MEALS PROVIDED: 12,090

AGE GROUPS OF GUESTS:

MEN		PERCENTAGE	Women
17-19	(1)	1%	24 (1)
20-25	(7)	88	25 (1)
26-30	(5)	6%	32 (1)
31-35	(10)	12%	40 (1)
36-40	(17)	20%	44 (1)
41-45	(16)	19%	47 (1)
46-50	(12)	14%	49 (1)
51-55	(8)	10%	
56-60	(5)	5%	
61-65	(2)	2%	
OVER 70	(1)	1%	

### CLASSIFICATION OF PERSONAL DIFFICULTIES LEADING TO HOMELESSNESS:

CHRONIC SUBSTANCE ABUSE - 34

SERIOUSLY MENTALLY ILL -- 9

DEVELOPMENTALLY DISABLED - 2

PHYSICALLY DISABLED ---- 4

HIV/AIDS ----- 2

MULTIPLE DIAGNOSES ---- 25

UNKNOWN/SITUATIONAL ---- 16

# 2002-2003 WINTER RELIEF EXPENSE GENERATED SERVICES

Over the counter medicines	12	83.78
Prescriptions purchased	21	419.79
Prescription co-pays	5	25.00
Cab fare from hospital	1	15.00
Coats, underwear, jeans, shoes, boots		217.89
Doctor appointments paid for	4	50.00
Admission fee for substance abuse program	1	55.00
Support group counseling fee	7	14.00
Copy of driving record	1	10.00
Photo I.D. from MVA	4	60.00
Copies of birth certificates	13	90.00
Showers	186	186.00
Bus tokens	200	208.00
Total		\$1434.46

## This list does NOT include:

- Time, money and services provided by other volunteers
- Intake supplies
- Carpet cleaner for Salvation Army
- Dental services, which were donated free of charge
- Cost of money orders and postage

# Services that did not generate expense to Winter Relief:

- Calls to doctors, dentists, pharmacies, Dept. of Social Services,
  Health Dept., Tuerk House, Md. Primary Care, Md. Medical Assistance,
  NEON, Lions Clubs, etc.
- Transportation to doctors, dentist, pharmacies, showers

# Generous support was given by:

- NEON paid for 8 prescriptions
- Lions Clubs of Pasadena, Glen Burnie and Severna Park paid for 6 eye exams and 6 pairs of prescription glasses