ARUNDEL HOUSE OF HOPE
WINTER RELIEF SHELTER
REPORT OF THE 2003-2004 SEASON

The following is a report of the homeless the program help this past year and the services provided to them.

St. Bernadette Parish will be hosting homeless men and women in our hall from the evening of March 28th through the morning of April 3rd.

Duration of the Season: November 11, 2003 to April 6, 2004 (men only 11/10 – 12/21)
Nights of Operation: 147 (91 nights of single site operation; 56 of dual site operation.)
Total sheltered at some time during the season: 120 (103 males and 17 females)
New and Returning Guests: 77 new this year (64% new); 43 returning (36% alums)
Total Bed nights: 4,439
Total Meals provided: 14,787
Average Nightly Headcount for the season: 32.2

Intakes per Month:

<table>
<thead>
<tr>
<th>November</th>
<th>December</th>
<th>January</th>
<th>February</th>
<th>March</th>
<th>April</th>
</tr>
</thead>
<tbody>
<tr>
<td>31</td>
<td>24</td>
<td>19</td>
<td>25</td>
<td>19</td>
<td>2</td>
</tr>
</tbody>
</table>

Bed Nights per Month:

<table>
<thead>
<tr>
<th>November</th>
<th>December</th>
<th>January</th>
<th>February</th>
<th>March</th>
<th>April</th>
</tr>
</thead>
<tbody>
<tr>
<td>431</td>
<td>749</td>
<td>818</td>
<td>1024</td>
<td>1247</td>
<td>165</td>
</tr>
</tbody>
</table>

Average Guest Count per night:

<table>
<thead>
<tr>
<th>November</th>
<th>December</th>
<th>January</th>
<th>February</th>
<th>March</th>
<th>April</th>
</tr>
</thead>
<tbody>
<tr>
<td>21</td>
<td>24</td>
<td>26</td>
<td>35</td>
<td>40</td>
<td>41</td>
</tr>
</tbody>
</table>

Age Groups Represented:

<table>
<thead>
<tr>
<th>Age</th>
<th>17-20</th>
<th>21-25</th>
<th>26-30</th>
<th>31-35</th>
<th>36-40</th>
<th>41-45</th>
<th>46-50</th>
<th>51-55</th>
<th>56-60</th>
<th>61-65</th>
<th>66+</th>
</tr>
</thead>
<tbody>
<tr>
<td>Male</td>
<td>2</td>
<td>5</td>
<td>6</td>
<td>11</td>
<td>16</td>
<td>19</td>
<td>23</td>
<td>12</td>
<td>4</td>
<td>4</td>
<td>1</td>
</tr>
<tr>
<td>Female</td>
<td>1</td>
<td>0</td>
<td>2</td>
<td>3</td>
<td>3</td>
<td>3</td>
<td>3</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Total</td>
<td>3</td>
<td>5</td>
<td>7</td>
<td>14</td>
<td>19</td>
<td>22</td>
<td>26</td>
<td>14</td>
<td>5</td>
<td>4</td>
<td>1</td>
</tr>
<tr>
<td>Percent</td>
<td>2.5</td>
<td>4.2</td>
<td>5.9</td>
<td>11.7</td>
<td>15.8</td>
<td>18.3</td>
<td>21.7</td>
<td>11.7</td>
<td>4.2</td>
<td>3.3</td>
<td>0.8</td>
</tr>
</tbody>
</table>

Length of Stay:

<table>
<thead>
<tr>
<th>Guests</th>
<th>11</th>
<th>5</th>
<th>25</th>
<th>18</th>
<th>12</th>
<th>10</th>
<th>5</th>
<th>14</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nights</td>
<td>1 only</td>
<td>2 nights</td>
<td>3-10</td>
<td>11-20</td>
<td>21-30</td>
<td>31-40</td>
<td>41-50</td>
<td>51-60</td>
</tr>
<tr>
<td>Guests</td>
<td>1</td>
<td>5</td>
<td>2</td>
<td>4</td>
<td>6</td>
<td>1</td>
<td>2</td>
<td>4</td>
</tr>
<tr>
<td>Nights</td>
<td>61-70</td>
<td>71-80</td>
<td>81-90</td>
<td>91-100</td>
<td>101-110</td>
<td>121-130</td>
<td>131-140</td>
<td>141-147</td>
</tr>
</tbody>
</table>
Classifications of Problems Causing Homelessness:

Chronic Substance Abuse 35
Serious Mental Illness 23
Developmentally Disabled 2
Physically Disabled 4
Multiple Diagnoses 30
Unknown or Situational 26

Churches and Benefactors Participating in the Winter Relief Shelter Program
November 11, 2003 – April 6, 2004

Sheltering Churches
Abundant Life
Asbury Broadneck UMC
Asbury UMC (Arnold)
Calvary UMC (Annapolis)
Community UMC (Pasadena)
Delmont UMC
Eastport UMC
Ferndale UMC
First Christian Community
First Presbyterian of Annapolis
Friendship Victory Vision Ministry
Glen Burnie Baptist
Glen Burnie Evangelical Presbyterian
Glen Burnie UMC
Gloria Dei! Lutheran
Harundale Presbyterian
Holy Trinity Roman Catholic
John Wesley UMC (Glen Burnie)
Linthicum Heights UMC
Lutheran Church of Our Redeemer
Magorthy UMC
Metropolitan UMC (Severn)
Messiah UMC (Glen Burnie)
Nichols Bethel UMC
Our Lady of the Fields Roman Catholic
Our Shepherd Lutheran
Pasadena UMC
Peace Lutheran
Riva Trace Baptist
St. Andrew by the Bay Roman Catholic
St. Bernadette Roman Catholic
St. Christopher's Episcopal
St. John's UMC (Pumphrey)
St. Martin's in the Field Episcopal
St. Paul's Lutheran
Woods Memorial Presbyterian

Benefactors
The Salvation Army [Intake Site]
U-haul of Glen Burnie [moving van]
Glen Laundry [linen washing]
97 Truck Stop [Shower facility]
FEMA [grant]
The Fouse Center [Transitional Housing]
The Nazarene Church School [lunches]
Over a thousand volunteers

Expenses through 3/25/04
Showers @$2 ea. $202.00
ID Photo film $39.88
Waiting Area Supplies $63.06
Bus Fare $50.00
Birth Cert. & Photo IDs $130.41
Rx Co-pays $34.50
Total $519.85