



WINTER RELIEF REPORT

2014 – 2015 SEASON

On October 13, 2014, Arundel House of Hope's Day Center opened its doors to welcome the first guests of the Winter Relief program for our 23rd sheltering season. Six months have passed since then. This season of Winter Relief brought challenges and even greater successes.

A heart-felt THANK YOU to all 2014 – 2015 Winter Relief partners

1st Baptist Annapolis	Crucifixion	Light of the World	Severna Park UM
Abundant Life	Day Spring	Linthicum Heights	St. Andrew by the Bay
Annapolis EP	Eastport UM	Magothy UM	St. Andrews Pasadena
Ark & Dove Presbyterian	Emmaus Center	Messiah UMC	St. Annes
Arundel Baptist	Faith Baptist	Mount Olive	St. Bernadette
Arundel Christian	Ferndale UMC	Mt. Zion	St. Christopher's
Asbury Annapolis	First Baptist Edgewater	Mt. Zion Pasadena	St. Joseph's (Odenton)
Asbury Arnold	First Christian	Nichols Bethel	St. Margarets
Asbury Broadneck	First Presbyterian	Our Lady of the Chesapeake	St. Martins
Asbury Towneck	Glen Bernie UM	Our Lady of the Fields	St. Mary's
Bay Area Christian	Glori Dei	Our Redeemer Lutheran	St. Paul's Crofton
Bay Ridge Christian	Good Shepherd	Our Shepherd	St. Paul's Lutheran
Beacon Light SDA	Harundale Presbyterian	Pasadena Assembly	St. Philip's
Broadneck Evangelical	Holy Cross	Pasadena UM	St. Stephens
Calvary UM	Holy Family	Peace Lutheran	Temple Beth Shalom
Cape St. Claire UM/ Broadneck	Holy Trinity	Riva Trace	Trinity UM
Community Pasadena	Jenkins Memorial	St. Elizabeth Anne Seton	Wilson Memorial UMC
Community UMC Crofton	John Wesley	Severn Christian	Woods Memorial
	Light House	Severn Run	

THE BIG PICTURE

This shelter year resulted in guests increased access and use of support services to enhance quality of life and to identify and achieve short and long-term goals. Guests engaged in job skills training, money management education, affordable housing application workshops, recovery support services, and life and literacy skills activities in the Community Recovery Center (CRC), which functioned as an extension of the Day Center, helping to service guests during the check-in process and providing guests with opportunities for active engagement. As a result of these efforts, Winter Relief experienced a 7% decrease in the number of guests on the last day of the operating year and an 86% increase in the number of guests participating in substance abuse treatment. Several guests transitioned to independent and sober living before the end of the operating year, receiving the support services needed to obtain employment, permanent housing, and recovery from alcohol and substance abuse. The chart below illustrates these achievements.

Days of Operation (Glen Burnie) 175

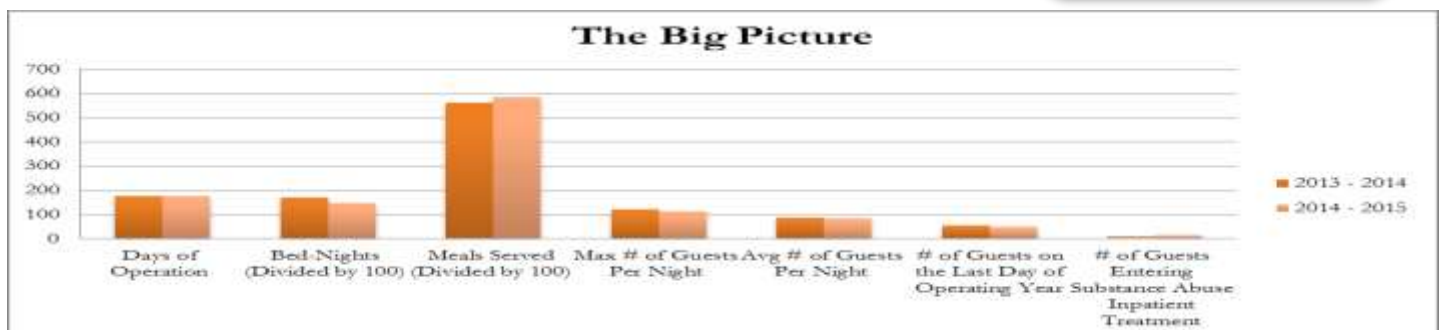
Days of Operation (Annapolis) 147

training, money management education, affordable housing application workshops, recovery support services, and life and literacy skills activities in the Community Recovery Center (CRC), which



Joel McCullum fell on hard times in early 2014, losing his job and home. He and his wife entered Winter Relief determined to get their lives back on track. With assistance from Arundel House of Hope, Joel has obtained employment with the Orioles Stadium and has secured housing for his family. Joel is seen in the above photo proudly showing his Orioles Stadium employment badge.

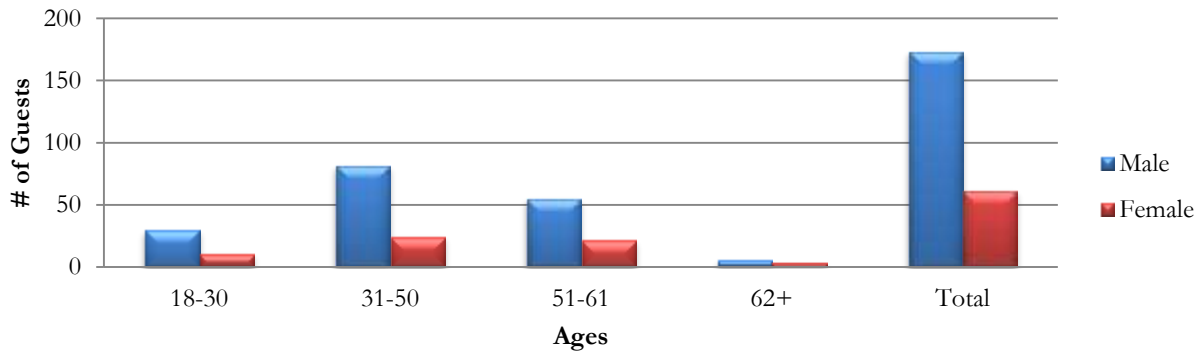
	2013 - 2014	2014 - 2015
Days of Operation	176	175
Bed-Nights	17,010	14,599
Meals Served	56,280	58,396
Max # of Guests Per Night	120	112
Avg # of Guests Per Night	85	84
# of Guests on the Last Day of Operating Year	54	50
# of Guests Entering Substance Abuse Inpatient Treatment	7	13



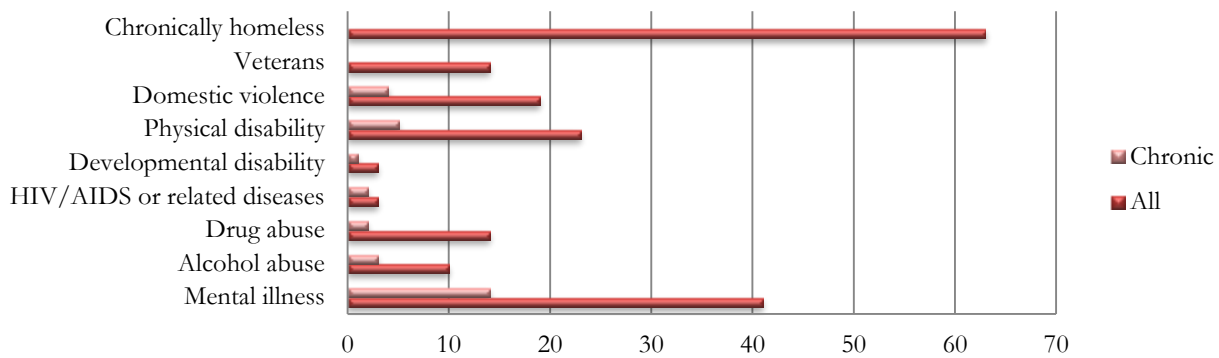
WHO DID WE SERVE

This year produced a similar pattern of guests served as last year. The guests came to our shelter from incredibly fragile and poor situations, but situations that fit patterns from previous years; albeit, during this shelter year, a shift in trend is the increased number of guests accessing support services for reintegration into independent and sober living. Information on this year's guests is shown below.

Ages & Gender of Guests



The Special Needs of Guests



Guests Use of Support Services

