



# Arundel House of Hope

## Winter Relief Report

### 2016-2017 Season

On October 3rd, we welcomed our first guests into AHOH's 25<sup>th</sup> season of Winter Relief. Our appreciation is extended to all of our partners in ministry this season:

Abundant Life Church	First Baptist Annapolis	Our Shepherd Lutheran Church
Agape Deliverance Ministry	First Presbyterian Church	Pasadena UMC
Annapolis Evangelical Presbyterian	Glen Burnie UMC	Peace Lutheran
Ark & Dove Presbyterian	Gloria Dei Lutheran	Riva Trace Baptist Church
Arundel Baptist Church	Good Shepherd Catholic Church	*Severn Christian Church
Arundel Christian	Harundale Presbyterian	*Severna Park UMC
Asbury Annapolis UMC	Holy Family Catholic Church	St. Andrews by the Bay
Asbury Arnold UMC	Holy Trinity Catholic Church	St. Andrews Episcopal (Pasadena)
*Asbury Broadneck UMC	Jenkins Memorial Church	St. Bernadette Parish
Bay Area Community Church	John Wesley UMC	*St. Christopher's Episcopal
Bay Ridge Christian Church	Light of the World	St. Elizabeth Ann Seton
Broadneck Baptist Church	Linthicum Heights UMC	St. John the Evangelist Parish
Broadneck Evangelical Presbyterian	Magothy UMC	St. Joseph Odenton Catholic Church
Calvary UMC	Mid Atlantic Community Church	St. Margaret's Episcopal
Cape St. Claire UMC	Mt Olive AME Church	St. Martins in-the-Field
Chesapeake Christian Fellowship	Mt. Zion UMC	St. Mary's (St. John Neumann)
Church of the Crucifixion	Mt. Zion UMC Pasadena	St. Paul's Lutheran
Community UMC	New Creation Deliverance Ministries	St. Philips Episcopal
Eastport UMC	Nichols Bethel UMC	Temple Beth Shalom
Emmaus Center	North Glen Church	*The Church at Severn Run
Faith Baptist Church	Our Lady of the Chesapeake	*Trinity UMC
*Ferndale UMC	Our Lady of the Fields	*Woods Memorial Presbyterian

\*Indicates sites that hosted twice this season

***Just one of our successes.....At age 48, Nicole hit hard times and found herself out on the streets – a place she never thought she would find herself. She sought shelter in an abandoned car at night and roamed the streets by day. On the streets, she heard about the Winter Relief program and came to seek assistance at Arundel House of Hope. Through the support services provided to her, she has been able to obtain an apartment and is back on her feet. In her own words, "Arundel House of Hope provided me with the support I needed when I was in a bad situation. Their support has been breathtaking. I was provided shelter and food when I was in need. I am now able to live on my own. It is the strength of the staff (and Volunteers) who worked together as a team that enabled me to have a much better life. I have everlasting friends at AHOH. The case workers have helped me develop an amazing resume and I look forward to finding employment in the near future."***

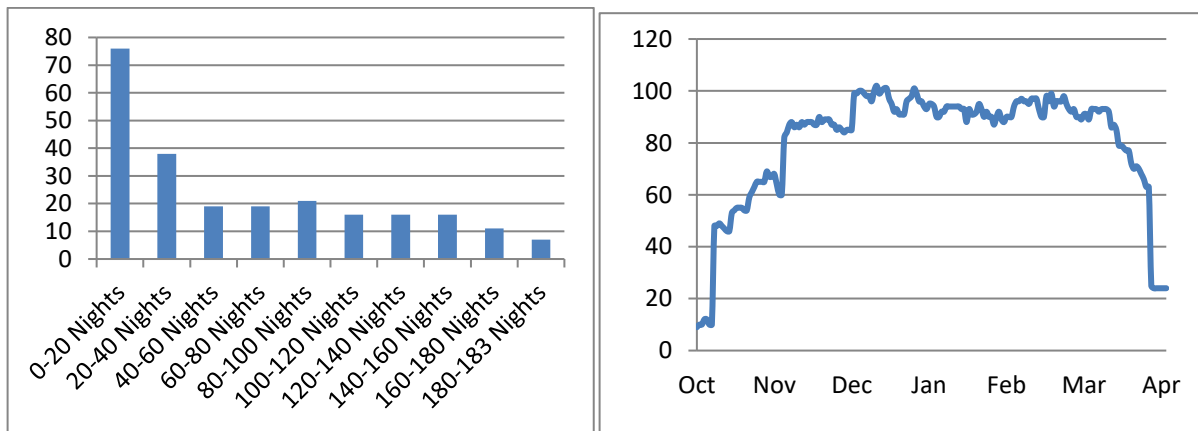
## ***The Mission of Winter Relief***

**For our Guests:** To keep those experiencing homelessness in the Baltimore/Annapolis corridor from freezing to death during the winter months and to show them the Divine’s love in simple practical ways during our time together.

**For our Volunteers:** To share with them the blessing of a broader, deeper faith through serving society’s least, last, and lost.

This season we expanded our program through the addition of a stand-alone Intake Center in Annapolis. Looking forward, we continue to seek additional organizations to participate in our program, either as a hosting site or in partnership with other hosting sites. This summer we will get the shower trailer back in operation, update the WR handbook and develop training programs for both site and segment coordinators. We continue to see increased usage of support services provided to our guests at AHOH – including case management, medical care, recovery support services, literacy training, workforce development and transitional employment.

### **Number of Guests Served**

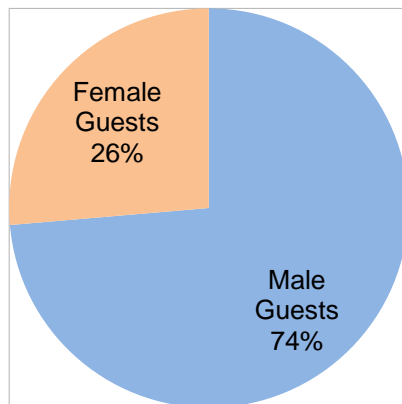
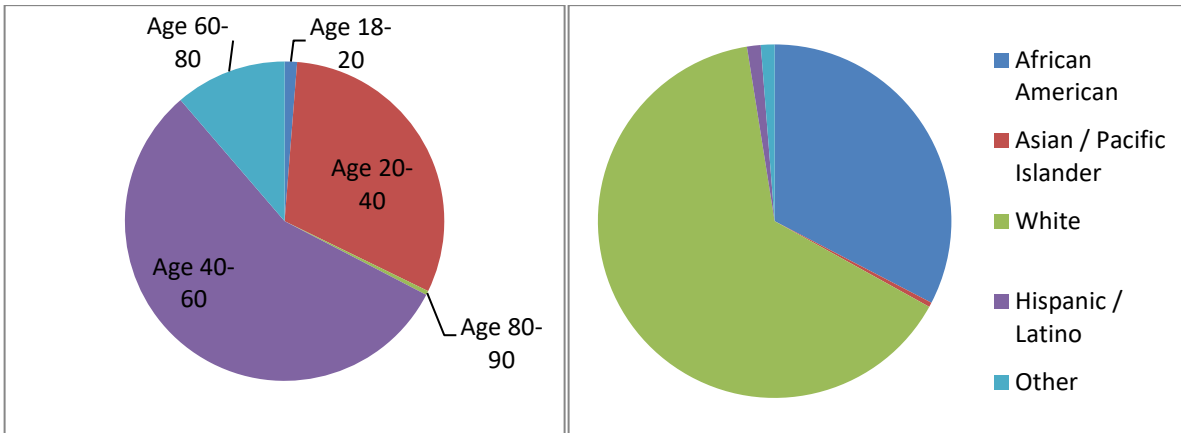



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### **The Big Picture**

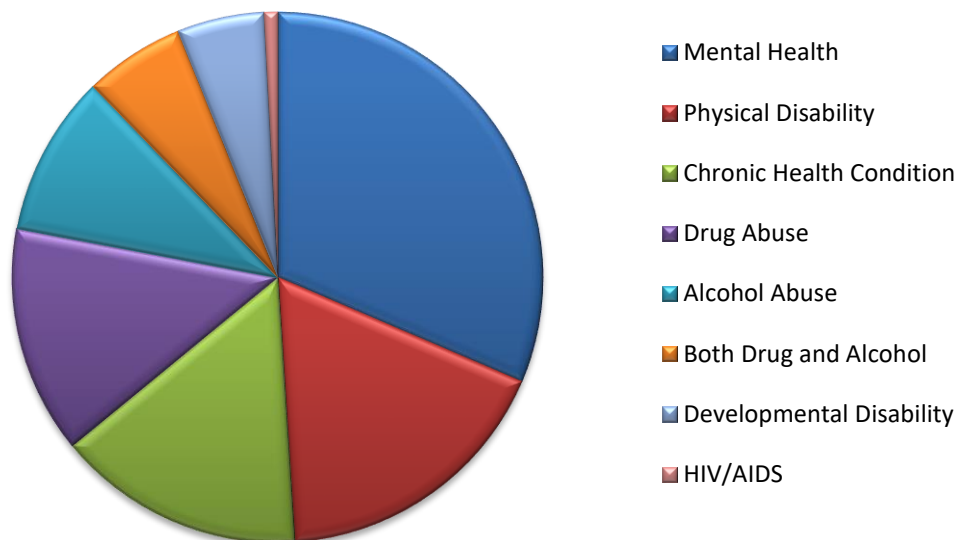
Total Number of People Served	239
Days of Operation	183 (GB), 147 (Annapolis)
Bed-Nights	15,163
Meals Served	45,489
Max # of Guests Per Night	102
Average # of Guests Per Night	88
U.S. Veteran’s Served	16
People that stayed less than 20 nights	76 or 31%

## Who We Served




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## Primary Health Condition of Guests



\* Many guests suffer from multiple conditions