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**MARYLAND HOUSING AND
DISABILITY SERVICES
RESOURCE GUIDE**



Maryland Center for Developmental Disabilities
at Kennedy Krieger Institute

Maryland Center for Developmental Disabilities



**Maryland Department of Disabilities
Maryland Department of Health & Mental Hygiene**



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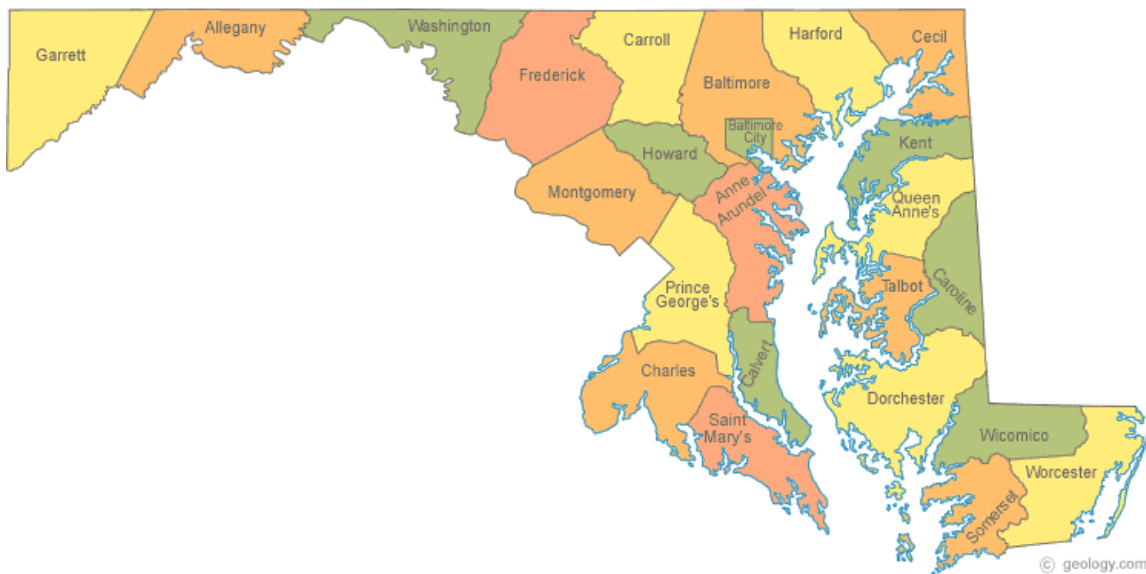
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Maryland Housing and Disability Services Resource Guide





HOW TO USE THIS RESOURCE GUIDE

The purpose of this guide is to provide general information about organizations that provide services and/or housing resources to people with disabilities. The guide is meant to be an easy-to-use resource for directing people with disabilities to possible resources or to help answer questions and concerns that may come up as a result of a particular situation with a consumer with disabilities seeking housing. The Resource Guide is divided into four parts: general information about programs that provide services to people with disabilities, general information about affordable housing resources, *At-A-Glance* Quick Reference Guides that contain program and funding information and a county-by-county directory of contact information for organizations that provide assistance to people with disabilities. The Guide intended to help people identify a starting point for accessing information, and therefore is not an exhaustive list of all possible services and resources that may be available to Maryland citizens with disabilities. There are many support groups, organizations and resources that may assist persons with disabilities far beyond those listed in this guidebook.

The Resource Guide is available on the internet at <http://resourcefinder.kennedykrieger.org>



Table of Contents

SECTION 1: GENERAL PROGRAM INFORMATION: SERVICES 6

DEPARTMENT OF AGING (DOA) 7

DEPARTMENT OF DISABILITIES (MDOD)..... 8

DEPARTMENT OF HEALTH AND MENTAL HYGIENE (DHMH)..... 8

DEPARTMENT OF HUMAN RESOURCES (DHR) 12

DIVISION OF REHABILITATION SERVICES (DORS)..... 12

MARYLAND ONE STOP CAREER CENTERS 14

CENTERS FOR INDEPENDENT LIVING (CILS) 15

MARYLAND CENTER FOR DEVELOPMENTAL DISABILITIES (MCDD) AT KENNEDY KRIEGER INSTITUTE 16

MARYLAND DISABILITY LAW CENTER..... 17

WORK INCENTIVES PLANNING AND ASSISTANCE (WIPA) 17

SECTION 2: GENERAL PROGRAM INFORMATION: HOUSING..... 18

DEPARTMENT OF HOUSING AND COMMUNITY DEVELOPMENT (DHCD)..... 19

DEPARTMENT OF HUMAN RESOURCES (DHR)..... 20

INFECTIOUS DISEASE AND ENVIRONMENTAL HEALTH ADMINISTRATION, CENTER FOR HIV CARE SERVICES..... 22

PUBLIC HOUSING AGENCIES (PHAs) 24

SECTION 3: HOUSING RESOURCES..... 26

THE FAIR HOUSING ACT..... 27

HOMEOWNERSHIP FOR INDIVIDUALS WITH DISABILITIES PROGRAM (HIDP)..... 30

RENTAL ALLOWANCE PROGRAM (RAP)..... 34

RAP TO WORK INITIATIVE..... 35

SECTION 4: AT A GLANCE...QUICK REFERENCE GUIDE 37

AT A GLANCE . . . COMMUNITY LIVING RESOURCES..... 39

AT A GLANCE . . . HOUSING ASSISTANCE FOR INDIVIDUALS AND FAMILIES..... 47

AT A GLANCE . . . HOUSING DEVELOPMENT RESOURCES 51

AT A GLANCE . . . FUNDING SOURCES FOR HOUSING REHABILITATION AND ACCESSIBILITY 54

AT A GLANCE . . . COUNTY HEALTH DEPARTMENTS..... 56

SECTION 5: COUNTY RESOURCES..... 62

Section 1



General Program Information: Services



State Agencies

DEPARTMENT OF AGING (DOA)

The Maryland Department of Aging is the statewide leader in planning, coordination and delivery of programs and services for older Marylanders to promote their health and well-being. Services are provided at the local level, through Maryland's nineteen Area Agencies on Aging.

DOA oversees the delivery of programs, services and benefits through Maryland's network of nineteen local Area Agencies on Aging (AAAs). The AAAs either provide services directly to older persons or contract with other public or private agencies to administer programs.

Services and Programs

- Curb Abuse in Medicare & Medicaid
- Health Promotion and Disease Prevention
- Long Term Care Ombudsman
- Maryland Nursing Home Report Card
- Medicaid Home and Community-Based Services Waiver
- Nutrition and Meal Services
- Senior Nutrition Sites
- Project SAFE (Stop Adult Financial Exploitation)
- Public Guardianship
- Senior Care
- Senior Centers
- Senior Center Plus
- Senior Employment
- Senior Health Insurance Assistance Program
- Senior Information and Assistance
- Senior Legal Assistance
- Senior Prescription Drug Relief Act of 2001
- Senior Information and Assistance Local Offices

Senior Information and Assistance is a statewide program offering convenient access to information on services and benefits for older persons. This includes, but is not limited to information on transportation, income and financial aid, senior citizens centers and clubs, daily meals, pharmacy assistance, housing, volunteer opportunities, and more!

There are 120 local Senior Information and Assistance offices throughout the state. The friendly, trained staff at each office can also provide assistance in determining need for services and make referrals to appropriate agencies.

For inquiries or assistance at any time, please contact the office nearest you or call the Maryland Department of Aging at 1-800-AGE-DIAL, weekdays between 8:00 a.m. and 5:00 p.m.



DEPARTMENT OF DISABILITIES (MDOD)

MDOD works to advance the rights and interests of people with disabilities so they may fully participate in their communities and is charged with unifying and improving the delivery of services to people with disabilities by working collaboratively with all state government agencies.

Programs

- Attendant Care Program
- Constituent Services Program
- Employed Individuals with Disabilities Program
- Technology Assistance Program (MD TAP)

For further information about the Maryland Department of Disabilities or questions about disability resources in general, please access their website at www.mdod.state.md.us or call 1-800-637-4113.

DEPARTMENT OF HEALTH AND MENTAL HYGIENE (DHMH)

Alcohol and Drug Abuse Administration (ADAA)

The ADAA provides planning, regulation, fiscal management, and technical assistance to programs providing substance abuse services through teams comprised of members of its five divisions. The five divisions include: Information and Technology, Management Services, Statewide Projects, ROSC and Quality Assurance Services.

The Division for Recovery Oriented Systems of Care (ROSC) serves as a point of contact for developing and maintaining an array of treatment and recovery services that demonstrate effectiveness and sustainability. The Statewide Projects division is responsible for prevention services as well as services to identified special populations such as to women, children, those with HIV/AIDS and gambling addiction.

The Regional Managers within the ROSC Division provide leadership to a multidisciplinary team of professionals tasked to provide technical assistance to jurisdictions. Each of Maryland's twenty-four jurisdictions (Baltimore City and the 23 counties) have identified substance abuse County Coordinators. County Coordinators assist local citizens and organizations in identifying alcohol and drug abuse prevention, intervention and treatment needs and services, and coordinate the delivery of publicly funded services in each jurisdiction.

The ADAA maintains a resource directory with the name, address, phone number and services offered for all DHMH certified alcohol and substance abuse treatment programs operating in



Maryland. To find a program, please visit the ADAA website at www.dhmh.maryland.gov/adaa where programs are listed by county in the Resource Directory.

For further information about the Alcohol and Drug Abuse Administration, please access their website at www.dhmh.maryland.gov/adaa or call 410-402-8600.

Developmental Disabilities Administration (DDA)

The Developmental Disabilities Administration provides a coordinated service delivery system so that people with developmental disabilities receive appropriate supports and services oriented toward the goal of community inclusion. These supports and services are provided through a wide array of community based services delivered primarily through a network of non-profit providers. In addition, the DDA operates two state residential centers which provide services to people with intellectual disability and a Secure Evaluation and Therapeutic Treatment Program which provides services to people with intellectual disabilities and court involvement.

Eligibility

Eligibility is based on definitions found in Maryland State law. [Health-General Article, Title 7, Developmental Disabilities Law](#). Services are not an entitlement. Individuals must be Maryland residents to apply and be determined eligible for DDA services. Two groups of individuals are eligible for services:

1. Those with developmental disabilities and;
2. Those who have a severe, chronic disability which is caused by a physical or mental condition, other than a sole diagnosis of mental illness.

Applications are available through one of the four DDA Regional Offices or on the DDA website: www.ddamaryland.org.

Services

DDA provides a variety of services to eligible people based on individual support needs. Service categories include:

- **In-home Supports and Services**
 - Community Supported Living Arrangement (CSLA): Provides a full range of community based supports to enable people to live in a home which they own or rent, or in their family home.
 - Residential: Provides in-home supports and services in a setting that is owned or leased by the service provider. These settings include group homes and alternative living units (ALU).
 - Individual Family Care (IFC): Provides supports for up to three people with developmental disabilities in the private, single family residence of an unrelated care provider.
 - Individual/Family Support Services: Provides services for adults who are living with their family or on their own; or for children living with their family. Included



are respite services, transportation, environmental modifications, adaptive equipment, money management and home skills.

- **Day Supports and Services**
 - Day Habilitation: Teaching skills for daily
 - Day Vocational: Teaching skills necessary to enter the workforce
 - Adult Day Care
 - Supported Employment: Provides supports for people to obtain and maintain work in the community. Supports may include job skills training, job development, vocational assessment, and ongoing job coaching support.
- **Behavioral Support Services:** Provide the assistance to help individuals with behavioral challenges live successfully in the community.
- **Low Intensity Support Services:** Services designed to enable a family to provide for the needs of a child or an adult with developmental disabilities living in the home; or to support an adult with developmental disabilities living in the community. LISS Services are limited to \$3,000 annually, are provided on a first-come first-served basis as funding allows, and are flexible to meet the needs of individuals or families. People do not need to fill out the traditional DDA application for services in order to apply for LISS.

For further information about the Developmental Disabilities Administration or services for people with developmental disabilities, please access their website at www.ddamaryland.org or call 410-767-5600.

Mental Hygiene Administration (MHA)

The Mental Hygiene Administration provides a coordinated and comprehensive service delivery system for individuals with psychiatric disorders to receive appropriate treatment and rehabilitation oriented toward the goal of promoting resiliency, health, and recovery.

Eligibility

An individual with serious and persistent mental illness is eligible for mental health services if they meet medical necessity and financial need criteria. These criteria determine the type of services provided through both residential and clinical service providers within each of the counties.

Accessing Services

Baltimore City and each county have a Core Service Agency (CSA) responsible for planning, managing and monitoring public mental health services in the local jurisdiction. The CSA is the point of service entry to the public mental health system for persons with mental illness. The CSA and Value Options (the administrative services organization for the public mental health system) are the point of entry for persons with mental illness seeking mental health services. The CSAs are able to provide information concerning consumer eligibility, information on



services provided to persons with mental illness and about other resources that impact the homeless population.

Administrative Services Organization

Referrals and authorization for services is managed through Value Options, an administrative services organization. For referrals and authorizations, please contact Value Options at:

1-800-888-1965

1-866-8325-2755 – TTY

Hours of Operation: Monday through Friday 8:00am – 6:00pm

Services

- Psychiatric Rehabilitation Program (RPR)
- Residential Rehabilitation Program (RPR)
- Outpatient Mental Health Evaluation & Treatment
- Mobile Treatment Services/Assertive Community Treatment
- Supported Employment Services
- Respite Care
- Mental Health Case Management
- Psychiatric Inpatient Hospitalization
- Residential Treatment Center
- Residential Crisis Services
- Mobile Crisis and Outreach Services
- Supported Housing (owned by mental health providers/non-profit)



For further information about the Mental Hygiene Administration (MHA) or mental health services, please access their website at <http://www.dhmh.state.md.us> or call 410-402-8476.

DEPARTMENT OF HUMAN RESOURCES (DHR)

The Department of Human Resources serves hard working families and individuals who are in need of temporary economic assistance; and vulnerable children and adults seeking protection from abuse or neglect. Operating through 24 local Departments of Social Services, DHR is responsible for the administration of all major social service programs across the state Maryland. To contact a local Department of Social Services visit www.dhr.state.md.us or call 1-800-332-6347.

Services

- Abuse and Neglect – Protective Services
- Temporary Cash Assistance and Food Stamps
- Children and Parenting – Child Support
- Energy Assistance
- Medical Assistance
- Services to Adults – Services to Women
- Homeless Services

For further information about the Department of Human Resources Homelessness and Housing Support programs, please access their website at <http://www.dhr.state.md.us/transit> or call 1-800-332-6347.

DIVISION of REHABILITATION SERVICES (DORS)

DORS operates the public rehabilitation program, which helps people with disabilities become employed or stay independent in their homes and communities. DORS is a part of the Maryland State Department of Education and has offices throughout the state.

Eligibility

If you have a significant physical, mental or cognitive disability which affects your ability to work, and you require services in order to be able to work, you may qualify for DORS services.

Services



Services are dependent upon an individual's needs, preferences and capabilities. DORS counselors will work with individuals to identify goals and to decide what programs and services are needed to reach those goals. Goals and the services identified will be included in an Individualized Plan for Employment (IPE). Employment-related services include career counseling, assistive technology, medical rehabilitation services, career training and job placement assistance.

For further information about the Division of Rehabilitation Services, please access their website at www.dors.state.md.us or call 410-554-9385.



MARYLAND ONE STOP CAREER CENTERS

A service of the Maryland Department of Labor and Licensing Division of Workforce Development and Adult Learning, the Maryland One-Stop Career Centers are located throughout Maryland to serve businesses and job seekers. The Maryland One-Stop Career Centers help Marylanders find the job or the employee they want. Maryland One-Stop Career Centers are located in each of Maryland's counties and Baltimore City. Job seekers and businesses will find the Maryland One-Stop Career Centers leaders in using state-of-the-art technologies to match people with jobs and jobs with people.

For further information about the Maryland One Stop Career Centers, please access their website at <http://www.dllr.state.md.us/county> or call 410-230-6001.



Independent Agencies

CENTERS FOR INDEPENDENT LIVING (CILS)

The Centers for Independent Living (CILs) are nonprofit agencies of, by and for people with disabilities who provide services and advocacy across the nation and throughout the State of Maryland. CILs conduct activities that promote self-help and self-advocacy, that promote the development of peer relationships and peer role models among individuals with significant disabilities as instructors and counselors in its program.

Groups Served

Centers typically serve a wide variety of disability groups, including those with mobility impairments, visual impairments, hearing impairments, mental retardation, mental illness, traumatic brain injury, etc.

Services

- **Information and Referral:** Providing contacts and resources in the community that meet individual needs.
- **Advocacy:** Empowering individuals and changing the system by breaking down attitudinal and architectural barriers.
- **Peer Counseling:** Examining and discussing life issues and personal concerns in a one-on-one or group setting.
- **Independent Living Skills Training:** Developing and reinforcing everyday life skills to be more in control.

In addition to the four core services listed above, CILs offer a wide variety of services and programs designed to meet the needs of the community in which the CIL is located. The extent of services will vary from center to center, dependent on availability and quality of services from other community service organizations, financial resources of a center, and the extent to which representatives of that disability group have chosen to be involved in the center.

All CILs are mandated to provide equal access to its programs and services to any individual with a disability regardless of the type of disability. Equal access means the same access provided to individuals without disabilities is provided in the center's service area to individuals with significant disabilities, including having all of its written policies, materials, independent living services in alternative formats.

For further information about Maryland Centers for Independent Living, please access the Maryland Governor's Statewide Independent Living Council website at http://www.dors.state.md.us/DORS/RehabResources/independent_living/MSILC. or call 410-554-5512.



MARYLAND CENTER FOR DEVELOPMENTAL DISABILITIES (MCDD) at Kennedy Krieger Institute

The Maryland Center for Developmental Disabilities is one of a national network of University Centers for Excellence (UCEDD) federally funded by the Administration on Developmental Disabilities. MCDD is committed to helping people with developmental disabilities maximize their potential and enjoy success in community life.

Mission: The mission of the Maryland Center for Developmental Disabilities at Kennedy Krieger is to maximize potential and create change to increase the capacity of the community to incorporate state-of-the-art advances so that persons of any age with, or at risk for, developmental disabilities can achieve independence, productivity, and inclusion within their communities. This is accomplished through interdisciplinary pre-service training, exemplary community service, technical assistance, research, and dissemination activities.

Vision: The Maryland Center for Developmental Disabilities envisions that all persons with developmental disabilities lead fully inclusive and meaningful lives.

Services

- The **Resource Finder** informs consumers, families and professionals about community services, trainings, research, and other information on developmental disabilities and related disorders across the lifespan. Information is provided in multiple ways: telephone, electronic methods, conferences, printed materials, video, and other methods. Visit the Resource Finder website at <http://resourcefinder.kennedykrieger.org/> or call 1-800-390-3372.
- **Project HEAL:** The project serves as a bridge among advocates, attorneys, doctors, social workers, educators, and health-care advocates, enabling them to work together for the benefit of children and adolescents needing both legal and medical assistance.
- **Inclusive Child Care:** The Inclusive Child Care Training Program provides training, consultation, and mentoring to child care providers throughout the State of Maryland to assist their programs in meeting the needs of children with medical, developmental, and behavioral issues.
- **Transition Lecture Series:** This series of workshops is designed to educate youth with disabilities and their family members, as well as clinicians and community providers about issues important to adolescents with disabilities who are approaching adulthood.

For further information about the Maryland Center for Developmental Disabilities, please access the website at <http://mcdd.kennedykrieger.org> or call 443-923-9555.



MARYLAND DISABILITY LAW CENTER

Maryland Disability Law Center (MDLC) is the designated Protection and Advocacy agency for the State of Maryland, mandated to advance the civil rights of people with disabilities. We are a non-profit legal services organization.

We use an array of strategies, including information and referral, direct representation, abuse and neglect investigations, technical assistance, community outreach and training. Our goal is to create a more integrated and just society by advancing the legal rights of people with disabilities and ensuring equal opportunities to participate in community life.

For further information about the Maryland Disability Law Center, please access the website at <http://www.mdclaw.org> or call toll free 1-800-233-7201.

WORK INCENTIVES PLANNING AND ASSISTANCE (WIPA)

The Social Security Administration (SSA), as authorized by the “Ticket to Work, Work Incentives Improvement Act, 1999,” awarded 116 cooperative agreements to a variety of community organizations called Work Incentives Planning and Assistance projects. These WIPA projects provide all SSA beneficiaries with disabilities (including transition-to-work aged youth) access to benefits planning and assistance services. Cooperative agreements were awarded throughout every State, the District of Columbia, and the United States Territories of American Samoa, Guam, Northern Mariana Islands, Puerto Rico and the Virgin Islands.

WIPA Contractor in Maryland:

Benefits InfoSource: A Project of Independence Now, Inc.
12301 Old Columbia Pike, Suite 101
Silver Spring, MD 20904

1-888-838-1776

Service Area: State of Maryland

For further information about Benefits InfoSource, please access the Independence Now website at <http://www.innow.org/home/independence-now/benefits-infosource> or call toll free 1-888-838-1776.

Section 2



General Program Information: Housing



State Agencies

DEPARTMENT OF HOUSING AND COMMUNITY DEVELOPMENT (DHCD)

Created in 1987, the Maryland Department of Housing and Community Development (DHCD) is a cabinet-level State agency committed to expanding homeownership and strengthening communities. DHCD's programs focus on increasing affordable work-force housing and revitalizing neighborhoods. DHCD is proud to be at the forefront in implementing housing policy that promotes and preserves homeownership and creating innovative community development initiatives to meet the challenges of a growing Maryland.

Through the Maryland Mortgage Program, DHCD has empowered thousands of Maryland families to realize the American dream of homeownership and for existing homeowners.

DHCD's rental housing programs increase and preserve the supply of affordable housing and provide good choices for working families, senior citizens, and individuals with special needs.

Also, community development and revitalization programs like Neighborhood BusinessWorks, Community Legacy, and Main Street Maryland support Smart Growth and help our cities and towns remain rich, vibrant communities.

DHCD remains committed to building on our past successes to maintain our reputation as an innovator in community revitalization and a national leader in housing finance.

Programs of particular interest to people with disabilities include:

- **Buying a Home**
- **Homeownership for Individuals with Disabilities Program:** Low-interest mortgage loans for eligible homebuyers with a disability and homebuyers with a son or daughter with a disability*
- **Improving a Home**
- **Rental Assistance:** DHCD administers the Section 8/Housing Choice Voucher Program in jurisdictions that do not have legislative authority to act as a public housing authority or do not choose to administer a Section 8 program.
- **Rental Allowance Program (RAP):** Monthly rental assistance for low income households who are homeless or have an emergency housing need, which is administered by county governments, Baltimore City and Annapolis.*
- **RAP to Work:** assists RAP participants with moving from welfare to work.*
- **Single Family Mortgage Insurance**

* Detailed information about programs marked with an asterisk * is provided in Section 3 of the Guide, beginning on page 23.



For further information about the department of housing and community development, please access their website at www.dhcd.state.md.us or call 1-800-756-0119.

DEPARTMENT OF HUMAN RESOURCES (DHR)

Homelessness and Housing Support

The Department of Human Resources Office of Grants Management administers the following programs for people who are homeless:

- **Homelessness Prevention Program (HPP):** HPP provides non-monetary assistance to households with a pending eviction, and in some jurisdictions, support counselors who work with tenants and landlords to prevent evictions.
- **Housing Counselor Program (HCP):** HCP operates in five jurisdictions and assist low income families who are homeless, or in imminent danger of becoming homeless to locate, secure, and maintain permanent housing. Counselors help these families establish adequate credit references and to apply for subsidized housing. The counselors also help access local public and private resources for the first and last month's rent, security deposits, utility payments, or donations of furniture. They develop and maintain relationships with landlords, often paving the way for people with credit or reference problems to obtain permanent housing. Other assistance may include helping families locate more affordable housing after a rent increase, or helping to find another apartment located near a bus route that is more suitable for a new place of employment.
- **Service Linked Housing Program (SLH):** SLH provides funds in thirteen jurisdictions for resident advocates to link low-income residents of permanent housing to community services. SLH stabilizes households that are in precarious situations, thereby avoiding episodes of homelessness. The resident advocates help link the residents to health services, education, job training, employment, addiction treatment, and other counseling.
- **Emergency and Transitional Housing and Services Program (ETHSP):** ETHS provide state funding for emergency and transitional shelters for people who are homeless. ETHS funds shelter beds and support services such as limited rent assistance, food, transportation, and case management. ETHS is administered locally with significant involvement of local homelessness agencies in each jurisdiction.
- **Homeless Women - Crisis Shelter Home Program (HW-CS):** HW-CS Home Program provides shelter, room and board, counseling, and referral services to homeless women and children. The shelters offer a 24-hour crisis hotline in addition to safe accommodations and meals. Other services include direct resource referral for housing, physical and mental health care, education, training, employment services, and case management.



For further information about the Department of Human Resources Homelessness and Housing Support programs, please access their website at <http://www.dhr.state.md.us/transit> or call 1-800-332-63347.



INFECTIOUS DISEASE AND ENVIRONMENTAL HEALTH ADMINISTRATION, CENTER FOR HIV CARE SERVICES

Housing Opportunity for Persons with HIV/AIDS (HOPWA)

The Housing Opportunity for Persons With HIV/AIDS (HOPWA) program is funded by the federal Department of Housing and Urban Development (HUD) to provide housing assistance and related supportive services to low-income persons diagnosed with HIV/AIDS and their families. HOPWA helps clients maintain housing stability, avoid homelessness and improve access to HIV treatment and other health care.

People living with HIV who need assistance with housing often find it is helpful to have a case manager help them understand their options for assistance. To find out where HIV case management is available in your community, go to the Maryland Infectious Disease and Environmental Health Administration, Center for HIV Care Services website: <http://ideha.dhmh.maryland.gov/CHCS/medicare.aspx>.

HOPWA services are available throughout Maryland; however the HOPWA program is administered by different agencies as determined by jurisdiction. Links for the administering agency by jurisdiction are listed below.

- The rural HOPWA program is administered by the Maryland Department of Housing and Community Development (<http://www.dhcd.state.md.us/Website/Default.aspx>) on behalf of IDEHA and serves the following counties: Allegany, Caroline, Dorchester, Garrett, Kent, Somerset, St. Mary's, Talbot, Washington, Wicomico and Worcester.
- Baltimore Homeless Services (<http://baltimorecity.gov/OfficeoftheMayor/MayoralOffices/HumanServices/HomelessServices.aspx>) serves: Baltimore City, Anne Arundel County, Baltimore County, Carroll County, Harford County, and Howard County
- The Housing Authority for the City of Frederick (www.hacfrederick.org/home.html) serves Frederick County
- Montgomery County Department of Health and Social Services (www.montgomerycountymd.gov/hhstmpl.asp?url=/content/hhs/phs/index.asp) serves Montgomery County
- The Prince George County Department of Housing and Community Development (www.co.pg.md.us/Government/AgencyIndex/HCD) serves Prince George's County, Calvert County and Charles County
- The City of Wilmington Department of Real Estate and Housing (www.wilmingtonde.gov/departments/housing.htm) serves Cecil County



For further information about the Center for HIV Care Services, please access their website at <http://ideha.dhmh.maryland.gov/CHCS/Default.aspx> or call 410-767-6690 or 1-877-463-3464.



Local and Independent Agencies

PUBLIC HOUSING AGENCIES (PHAs)

A PHA is an organization created by state or local government to administer the U.S. Department of Housing and Urban Development's (HUD) Low-Income Public Housing Program or other programs related to the development or administration of affordable public housing. Typically, these programs include Housing Choice Vouchers (Section 8) and public housing. PHAs may also operate other types of housing programs and provide other services including homeownership opportunities for qualified families; employment training opportunities and other special training and employment programs for residents; and support programs for the elderly. Some PHA's are part of government while others are non-profit organizations.

Programs

- **Public Housing:** Public housing was established to provide decent and safe rental housing for eligible low-income families, the elderly, and persons with disabilities. Public housing comes in all sizes and types, from scattered single family houses to high-rise apartments for elderly families. The U.S. Department of Housing and Urban Development (HUD) administers Federal aid to local public housing agencies (PHAs) that manage the housing for low-income residents at rents they can afford. HUD furnishes technical and professional assistance in planning, developing and managing these developments.
 - **Eligibility:** Public housing is limited to low-income families and individuals. A PHA determines eligibility based on: 1) annual gross income; 2) whether the applicant qualifies as elderly, a person with a disability, or as a family; and 3) U.S. citizenship or eligible immigration status. If eligible, the PHA will check references to make the applicant and his or her family will be good tenants. PHAs will deny admission to any applicant whose habits and practices may be expected to have a detrimental effect on other tenants or on the project's environment.

- **Housing Choice Voucher Program (Section 8):** The housing choice voucher program is the federal government's major program for assisting very low-income families, the elderly, and the disabled to afford decent, safe, and sanitary housing in the private market. Since housing assistance is provided on behalf of the family or individual, participants are able to find their own housing, including single-family homes, townhouses and apartments. A housing subsidy is paid to the landlord directly by the PHA on behalf of the participating family. The family then pays the difference between the actual rent charged by the landlord and the amount subsidized by the program.
 - **Eligibility:** Eligibility for a housing voucher is determined by the PHA based on the total annual gross income and family size and is limited to US citizens and specified categories of non-citizens who have eligible immigration status. In general, the family's income may not exceed 50%



of the median income for the county or metropolitan area in which the family chooses to live. During the application process, the PHA will collect information on family income, assets, and family composition. The PHA will verify this information with other local agencies, your employer and bank, and will use the information to determine program eligibility and the amount of the housing assistance payment. If the PHA determines that your family is eligible, the PHA will put your name on a waiting list, unless it is able to assist you immediately. Once your name is reached on the waiting list, the PHA will contact you and issue to you a housing voucher.

- **HUD/VASH Vouchers:** The HUD-Veterans Affairs Supportive Housing (HUD-VASH) program combines Housing Choice Voucher (HCV) rental assistance for homeless veterans with case management and clinical services provided by the Department of Veterans Affairs (VA). VA provides these services for participating veterans at VA medical centers (VAMCs) and community-based outreach clinics. HUD-VASH case managers take referrals from all sources – self-referral of the Veteran, referral from community organizations, agencies or private citizens, referral from other VA programs, and referral from HUD-VASH outreach contacts. Most VA programs have a Homeless Program. The HUD-VASH Program is one component of Homeless Programs at most VA Medical Centers.

Please contact one of the following for more information:

- 1. VA Medical Center: Perry Point, MD (410) 996-5245***
- 2. Baltimore County Housing: Baltimore, MD (410) 853-8903***

Section 3



Housing Resources



THE FAIR HOUSING ACT

The Fair Housing Act prohibits discrimination in housing because of:

Race or color

National origin

Religion

Sex

Familial status (including children under the age of 18 living with parents or legal custodians; pregnant women and people securing custody of children under 18)

Disability

What Housing Is Covered?

The Fair Housing Act covers most housing. In some circumstances, the Act exempts owner-occupied buildings with no more than four units, single-family housing sold or rented without the use of a broker, and housing operated by organizations and private clubs that limit occupancy to members.

What Is Prohibited?

In the Sale and Rental of Housing: No one may take any of the following actions based on race, color, national origin, religion, sex, familial status or disability:

Refuse to rent or sell housing

Refuse to negotiate for housing

Make housing unavailable

Deny a dwelling

Set different terms, conditions or privileges for sale or rental of a dwelling

Provide different housing services or facilities

Falsely deny that housing is available for inspection, sale or rental

For profit, persuade owners to sell or rent (blockbusting) or

Deny anyone access to or membership in a facility or service (such as a multiple listing services) related to the sale or rental of housing

In Mortgage Lending: No one may take any of the following actions based on race, color, national origin, religion, sex, familial status or disability:

Refuse to make a mortgage loan

Refuse to provide information regarding loans

Impose different terms or conditions on a loan, such as different interest rates, points, or fees

Discriminate in appraising property

Refuse to purchase a loan or

Set different terms or conditions for purchasing a loan.



In Addition: It is illegal for anyone to:

Threaten, coerce, intimidate or interfere with anyone exercising a fair housing right or assisting others who exercise that right

Advertise or make any statement that indicated a limitation or preference based on race, color, national origin, religion, sex, familial status or disability

This prohibition against discriminatory advertising applies to single-family and owner-occupied housing that is otherwise exempt from the Fair Housing Act.

Additional Protection If You Have a Disability:

If you or someone associated with you:

Have a physical or mental disability (including hearing, mobility and visual impairments, chronic alcoholism, chronic mental illness, AIDS, AIDS Related

Complex and mental retardation) that substantially limits one or more major life activities

Have a record of such a disability or

Are regarded as having such a disability

Your landlord may not:

Refuse to let you make reasonable modifications to your dwelling or common use areas, at your expense, if necessary for the disabled person to use the housing. (Where reasonable, the landlord may permit changes only if you agree to restore the property to its original condition when you move.)

Example: A building with a “no pets” policy must allow a visually impaired tenant to keep a guide dog.

Example: An apartment complex that offers tenants ample, unassigned parking must honor a request from a mobility-impaired tenant for a reserved space near his/her apartment if necessary to assure that she can have access to his/her apartment.

However, housing need not be made available to a person who is a direct threat to the health or safety of others or who currently uses illegal drugs.

Requirements for New Buildings:

In buildings that are ready for first occupancy after March 13, 1991, and have an elevator or four or more units:

Public and common areas must be accessible to persons with disabilities

Doors and hallways must be wide enough for wheelchairs

All units must have:

An accessible route into and through the unit

Accessible light switches, electrical outlets, thermostats and other environmental controls

Reinforced bathroom walls to allow later installation of grab bars and



Kitchen and bathrooms that can be used by people in wheelchairs

If a building with four or more units has no elevator and will be ready for first occupancy after March 13, 1991, these standards apply to ground floor units.

These requirements for new buildings do not replace any more stringent standards in State or local law.

If you think your rights have been violated:

HUD is ready to help you with any problems of housing discrimination. If you think your rights have been violated, you may write a letter or telephone the HUD office nearest you. You have one year after an alleged violation to file a complaint with HUD, but you should file it as soon as possible.

For Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, and West Virginia:

MID-ATLANTIC OFFICE
Fair Housing Hub
U.S. Department of Housing
And Urban Development
The Wanamaker Building
100 Penn Square East
Philadelphia, PA 19107-9344
Telephone (215) 656-0662 or 1-888-799-2085
Fax (215) 656-3419 * TTY (215) 656-3450
E-mail: Complaints_office_03@hud.gov



HOMEOWNERSHIP FOR INDIVIDUALS WITH DISABILITIES PROGRAM (HIDP)

The Homeownership for Individuals with Disabilities Program is offered through the Maryland Department of Housing and Community Development (DHCD) and *is available statewide. Please call Single Family Housing at 410-514-7530 or e-mail to SingleFamilyHousing@mdhousing.org for additional information.*

Eligible Borrower(s): One of the borrowers **OR** a son or daughter (regardless of age; who resides with one of the borrowers and is cared for principally by one of the borrowers) of one of the borrowers must have a physical or mental impairment that substantially limits one or more major life activities (for example, hearing, seeing, speaking, sitting, standing, walking, concentrating, or performing manual tasks). The definition does not include a person whose disability is based solely on any drug or alcohol dependence.

A "Certificate of Disability" completed by a health, mental health, or disability professional is required.

All borrowers must meet program eligibility guidelines and the loan must conform to all underwriting criteria

Cosigners: Not Permitted

Eligible Jurisdictions: Available statewide

Eligible Properties: Existing or newly constructed homes. **Newly constructed homes** must be in [Priority Funding Areas only](#)*

Homebuyer Counseling: Refer to the [list of counseling agencies](#) for one in your area. A homeownership counseling certificate must be received by all buyers prior to execution of a contract of sale for properties that will be purchased under this program (contracts of sale that are executed prior to completion of homeownership counseling will not be eligible).

Home Inspection: Required

Interest Rate: 2.00% - 4.00% (subject to change) based on borrower qualifying at a housing expense ratio not greater than 30.0% [principal and interest payment of mortgage loan + monthly escrow amount for taxes and hazard insurance divided by the gross monthly income of the borrowers] and a total debt-to-income ratio not greater than 38.0% [housing expenses plus long term debt divided by the gross monthly income of the borrowers].

Borrower may be required to respond to income monitoring during the term of the loan; rate may be increased after closing if Borrower's household income exceeds the Maximum Current Annual Household Income.

If prequalification is required, qualify borrower at a 4% interest rate.



Maximum Current Annual Household Incomes:

The total combined income of all members of the household may not exceed:
\$103,500: Washington D.C. PMSA (Calvert, Charles, Frederick, Montgomery, and Prince George’s Counties);
\$87,800: St. Mary’s County; and
\$85,700: all other areas of the State.

Maximum Purchase Prices:

\$289,470: counties of Allegany, Caroline and Dorchester;
\$287,257: non-targeted areas of Wicomico County; and
\$300,000: remainder of the State.

Maximum Underwriting Ratios:

30.0%: the maximum housing expense to income ratio
38.0%: the maximum total debt-to-income ratio
Exceptions to these ratios will be considered up to 32.0%/40.0% with at least two strong compensating factors.

Non-Taxable Income: If a particular source of regular income is not subject to federal income taxes (for example, certain types of disability and public assistance payments, military allowances), the amount of continuing tax savings attributable to the non-taxable income will be added to the borrower’s gross income when calculating the borrower’s underwriting ratios.

The percentage of income that is added is the appropriate tax rate for that income amount. If the borrower is not required to file a federal income tax return, the tax rate that will be used is 25 percent.

Minimum Credit Score: ≥ 600

Credit: One year of satisfactory credit history required.

Borrowers having no traditional or non-traditional credit history are not eligible. In the absence of a credit score on the credit report, evidence of acceptable non-traditional qualifying credit, such as a satisfactory rental history, satisfactorily paid utility (cable, telephone, electric and gas) bills, satisfactorily paid insurance (renter’s or car) bills, etc. may be considered.

Applicants must have established an acceptable credit rating for at least one year from the date of the release of a judgment or collection account.

An exception to this policy will be considered if the paid collection account or judgment was a medical account with a nominal balance and applicant has a reasonable explanation why the account was delinquent.

Term: 40 years

Processing Fee: \$1,000.00 (may be financed).



Minimum Cash Contribution: \$500.00 (entire amount can be gifted).

Mortgage Insurance/Guarantee: Not required

Initial Steps to Obtain a Loan: Contact a housing counseling agency. Refer to the list of [counseling agencies](#) for one in your area. A counseling certificate must be received prior to the execution of a contract of sale.

Enter into a contract of sale on an eligible property (newly constructed homes must be in a Priority Funding Area) preferably with the assistance of a realtor.

Set up a meeting to complete an application with the appropriate organization (refer to the [contact list](#)). The loan packager will do a preliminary review of the borrower's eligibility and reserve funds for the loan.

HIDP Contact List

| County | Name of Organization | Telephone |
|---------------------|--|------------------------------|
| Allegany County | Maryland Department of Housing and Community Development (MD DHCD) | 410-514-7515 or 800-638-7781 |
| Anne Arundel County | MD DHCD | 410-514-7515 or 800-638-7781 |
| Baltimore City | Baltimore City Home Ownership & Rehabilitation Services | 410-396-4159 |
| Baltimore County | Office of Community Conservation | 410-887-3803 |
| Calvert County | Southern Maryland Tri-County Community Action Committee, Inc. | 301-274-4474 ext.277 |
| Caroline County | MD DHCD | 410-514-7515 or 800-638-7781 |
| Carroll County | MD DHCD | 410-514-7515 or 800-638-7781 |
| Cecil County | MD DHCD | 410-514-7515 or 800-638-7781 |
| Charles County | Department of Community Services | 301-934-9305 |
| Dorchester County | MD DHCD | 410-514-7515 or 800-638-7781 |
| Frederick County | MD DHCD | 410-514-7515 or 800-638-7781 |
| Garrett County | Garrett County Community Action Committee | 301-334-9431 ext.150 |
| Harford County | Harford County Housing | 410-638-3045 |



| County | Name of Organization | Telephone |
|---|---|------------------------------|
| | Agency | |
| Howard County | MD DHCD | 410-514-7515 or 800-638-7781 |
| Kent County | MD DHCD | 410-514-7515 or 800-638-7781 |
| Montgomery County | MD DHCD | 410-514-7515 or 800-638-7781 |
| Prince George's County | MD DHCD | 410-514-7515 or 800-638-7781 |
| Queen Anne's County | MD DHCD | 410-514-7515 or 800-638-7781 |
| Somerset County | MD DHCD | 410-514-7515 or 800-638-7781 |
| St. Mary's County | Southern Maryland Tri-County Community Action Committee, Inc. | 301-274-4474 ext. 277 |
| Talbot County | MD DHCD | 410-514-7515 or 800-638-7781 |
| Washington County | MD DHCD | 410-514-7515 or 800-638-7781 |
| Wicomico County | MD DHCD | 410-514-7515 or 800-638-7781 |
| Worcester County | MD DHCD | 410-514-7515 or 800-638-7781 |
| Information subject to change. Revised 11/05/10 | | |

Priority Funding Areas:

<http://planning.maryland.gov/OurProducts/pfamap.shtml>

For More Information:

Email Single Family Housing (SingleFamilyHousing@dhcd.state.md.us)

or Contact:

Single Family Housing

Community Development Administration

Maryland Department of Housing and Community Development

100 Community Place

Crownsville, MD 21032-2023

410-514-7530

Toll Free (Maryland Only): 800-638-7781

Fax: 410-987-4136



RENTAL ALLOWANCE PROGRAM (RAP)

Purpose of Program

The purpose of the Rental Allowance Program (RAP) is to provide grants to local governments to provide flat rent subsidies to low-income families who either are homeless or have an emergency housing need. The goal of the program is to enable these households to move from homelessness or temporary emergency housing into more permanent housing and to return to self-sufficiency.

Eligible Types of Housing

Eligible housing can include rooms, boarding house rooms, other single-room occupancy arrangements, apartments, group homes, transitional housing (provided it is not temporary emergency housing), single-family houses, and mobile homes. Kitchen and bathroom facilities may be in common, shared, or independent. Motel and hotel rooms without access to kitchen facilities may be permitted if not other more cost-effective and suitable housing is available. Living facilities may be shared with other persons, including other program recipients. Housing may be furnished or unfurnished.

Eligible Applicants

Counties, Baltimore City, and Annapolis may apply directly to CDA for program funds and may administer the processing of applications made by eligible residents for rent subsidies. CDA may administer the program directly where no local government is administering the program.

Low-income families may apply directly to the local administering agency for rent subsidies.

Eligible Residents

Eligible residents are low-income families who are homeless, in danger of becoming homeless, or in need of emergency housing. Incomes of assisted households cannot exceed 30 percent of the statewide or area median income, whichever is higher.

Subsidy Term

This is a rent subsidy program. Local government administering agencies sign a contract with eligible residents to provide a monthly rental allowance payment for up to 12 months. Local programs may also provide additional services such as housing counseling, credit counseling, individual case management programs, etc. to help the family maintain housing stability.

The amount of monthly rental allowance payments is based on family size and area of the state. The payment amount may be increased or decreased by up to 10 percent in the exercise of reasonable discretion by a local jurisdiction.

Monthly Rental Allowance Payments



Monthly rental assistance varies according to household size and county. Please see the Department of Housing and Community Development website for details: www.dhcd.maryland.gov/Website/programs/rap/Default.aspx

Local Government Involvement

County governments, Baltimore City, and Annapolis administer RAP by accepting applications from eligible residents, coordinating the program with other social services administered by the county, and providing staff links with CDA to ensure program requirements are being met. RAP is usually administered by the local social services office, the Section 8 agency (public housing authority), or is contracted by the county to a private nonprofit organization for administration.

RAP TO WORK INITIATIVE

Program Description

The RAP to Work Program targets [Rental Allowance Program \(RAP\)](#) assistance to families moving from Welfare to Work. The RAP to Work funding is separate from and in addition to the regular RAP formula allocation.

The RAP to Work Program funding is offered on a competitive basis to local jurisdictions which identify housing as a critical need in their welfare reform measures and demonstrate a plan to use the funds to support individuals moving from welfare to work.

The RAP to Work Program is a collaborative effort between the local administering agency (LAA) for RAP and the local Department of Social Services (DSS). The DSS provides referrals, eligibility verification and case management. The LAA insures that the regular RAP procedures are followed including unit inspection, executing the contract and making monthly payments. In addition, there must be a local strategy to provide support services to program recipients which will increase the likelihood of recipients to obtain and maintain housing stability.

Eligible Recipients

Eligible program recipients are families who are transitioning from Welfare to Work. Families must be current Temporary Cash Assistance (TCA) recipients, eligible for TCA, or have received TCA within the last twelve (12) months. Recipients must also be either working or participating in a work activity and be able to demonstrate that their lack of financial resources is jeopardizing their ability to pay rent. Eligible program recipients must meet the RAP Income Limits. An income exclusion of \$480 per child under the age of 18 may be deducted from the gross household income to determine eligibility income.

Funding Application Requirements

Applications for funding must be submitted using the RAP to Work Initiative Application Form. Applications will be evaluated and selected by a DHCD review panel using the rating factors and scoring indicated in the application form. Applications are solicited periodically during the fiscal year by a notification to all local jurisdictions.



For More Information Contact: Maryland Department of Housing and Community Development 1-800-756-0119

Section 4



At a Glance... Quick Reference Guide



At a Glance... Quick Reference Guide

The following six tables contain basic information about housing programs and disability services available in Maryland through State and Federal programs:

Community Living Resources

This table provides information about programs available through the State of Maryland service delivery system. Each program has specific eligibility criteria. To access these services, please be certain to contact the Administration/Department which is listed for each program.

Housing Assistance for Individuals and Families

This table provides information about housing assistance/resources available through the State of Maryland for people with disabilities. Some programs provide transitional services, while others provide more permanent assistance.

Housing Development Resources

This table provides information about funding sources for affordable housing development. Some of the funding sources are specific to housing development for people with disabilities, while others are generally for affordable housing development. Please note that these programs each have specific requirements for application and eligibility. While these programs provide opportunities for housing for people with disabilities, they are not open to individuals for application.

Funding Sources for Accessibility Adaptations

This table contains information about funding sources for accessibility adaptations that may be needed by a person with a disability. Some sources are available through service provision agencies, while others are available through housing agencies. Please note that specific eligibility requirements may exist, either for a housing developer or for the person for whom the adaptations are made.

County Health Departments

This table provides contact information for all of the health departments throughout the state. This information is also available in the county resource listings.

Public Housing Agencies (PHA)

This table provides contact information for all of the public housing agencies in Maryland. Please note that listings in this table are organized alphabetically by the town/city of the PHA offices. This information is also available in the county resource listings.



At a Glance . . . Community Living Resources

| Need | Who Is Eligible? | Name of Program/Service | Comments | Agency |
|---------------------------------|--------------------------------------|---|--|--|
| Advocacy and Information | Individuals with disabilities | <u>Maryland's Centers for Independent Living</u> | Centers for Independent Living (CILs) are private, non-profit, consumer-controlled, community-based organizations providing services and advocacy by and for persons with all types of disabilities. | <p>Accessible Resources for Independence: 410-537-0441. Service area – Anne Arundel and Howard Counties</p> <p>Eastern Shore Center for Independent Living: 410-221-7701. Service area - Cecil, Dorchester, Kent, Queen Anne's, Talbot, Caroline, Somerset, Wicomico, and Worcester Counties</p> <p>The Freedom Center: 301-846-7811 Service area - Frederick and Carroll Counties</p> <p>The Image Center: 410-982-6311. Service area – Baltimore City, Baltimore County and Harford County</p> <p>Independence Now: 301-277-2839. Service area - Montgomery and Prince George's Counties</p> <p>Resources for Independent Living: 301-784-1774 Service area - Garrett, Allegany, Washington</p> <p>Southern Maryland Center for Life: 301-884-4498 Service area - Calvert, Charles, and St. Mary's Counties</p> |
| | All Marylanders | <u>Constituent Services Program</u> | Serves Marylanders by providing information and referral and assists individuals as they navigate the human services system. | <p>Maryland Department of Disabilities 410-767-3660 1-800-637-4113 www.mdod.state.md.us</p> |



At a Glance . . . Community Living Resources

| Need | Who Is Eligible? | Name of Program/Service | Comments | Agency |
|--|---|--|---|---|
| | Seniors | <u>Senior Information and Assistance</u> | A statewide program offering convenient access to information on services and benefits for older persons. | |
| Services for People with Developmental Disabilities | <p>People with a Developmental Disability: A developmental disability is a severe, chronic disability caused by a physical or mental condition, other than a sole diagnosis of mental illness, that was manifested before the age of 22, is likely to continue indefinitely, and results in an inability to live independently without support/assistance.</p> | <p><u>In-home Supports:</u> provide a variety of support services to adults with disabilities in their living situation. People may be supported in their own homes, with their family, or in a home owned by an agency that provides residential services.</p> <p><u>Individual/Family Support Services:</u> provide service for people who are adults living with their family or on their own; or for children living with their family. Included are respite services, transportation, environmental modifications, adaptive equipment, money management and home skills.</p> <p><u>Day Supports and Services:</u> Day Supports and Services are provided for teaching skills for daily living (Day Habilitation), teaching skills necessary to enter the workforce (Day Vocational), Adult Day Care, and community-based services that provide the supports necessary for people to obtain and maintain work in the community (Supported Employment). Supports may include job skills training, job development, vocational assessment, and ongoing job coaching support.</p> <p><u>Behavioral Support Services:</u> provide the assistance needed to help individuals with behavioral challenges live successfully in the community.</p> | <p>Housing and services maybe coordinated and funded through one provider. Services can be delivered in residential programs, community locations and in a person’s home. Housing and support services may be separate and are based on consumer choice.</p> <p>The Developmental Disabilities Administration does not pay for housing. Housing may be obtained through the service provider or separately by the individual or their family.</p> | <p>Developmental Disabilities Administration (DDA) 1-877-463-3464 410-767-5600 TTY 800-735-2258 www.ddamaryland.org</p> |



At a Glance . . . Community Living Resources

| Need | Who Is Eligible? | Name of Program/Service | Comments | Agency |
|--|---|--|--|--|
| | | <p><u>Low Intensity Support Services:</u> are designed to enable a family to provide for the needs of a child or an adult with developmental disabilities living in the home; or to support an adult with developmental disabilities living in the community. LISS Services are limited to \$3,000 annually, are provided on a first-come first-served basis as funding allows, and are flexible to meet the needs of individuals or families. People do not need to fill out the traditional DDA application for services in order to apply for LISS.</p> | | |
| <p>Services for Individuals with Mental Illness</p> | <p>Individuals with Mental Illness: Individuals are eligible for services if they meet medical necessity and financial need criteria. They must have a mental illness and be in need of rehabilitation treatment and support services to live successfully in the community.</p> | <p><u>Residential Rehabilitation Programs (RRP):</u> provide rehabilitation services in a residence that is owned or leased to an approved provider</p> <p><u>Psychiatric Rehabilitation Services (PRP):</u> services to reduce psychiatric symptoms and maximize the ability to function successfully in the community in housing of their choice. Supportive housing is a part of PRP services that helps individuals to maintain their own housing in the community.</p> <p><u>Case Management:</u> coordination of mental health and support services provided in an individual’s own home or other community location.</p> <p><u>Mobile Treatment Services:</u> services targeted to a high risk group of individuals through provision of intensive mental health treatment, rehabilitation services and case management in settings to meet the individual’s needs.</p> | <p>Housing and services maybe coordinated and funded through one provider. Services can be delivered in residential programs, community locations and in a person’s home. Housing and support services may be separate and are based on consumer choice.</p> | <p>Mental Hygiene Administration (MHA) 410-402-8476 TTY: 1-800-735-2258 www.dhmh.state.md.us/mha</p> |



At a Glance . . . Community Living Resources

| Need | Who Is Eligible? | Name of Program/Service | Comments | Agency |
|--|---|--|--|---|
| | | <p><u>Crisis/Respite Services:</u> provide immediate care for urgent mental health needs as well as temporary placement during times of transition in the community.</p> <p><u>Outpatient Mental Health Clinics:</u> evaluation and treatment for psychiatric disorders.</p> | | |
| <p>Services for People with Mental or Physical Problems</p> | <p>Individuals with disabilities 18 and over</p> | <p><u>Project HOME</u></p> | <p>Project Home provides Certified Adult Residential Environment (CARE) homes. A CARE home provides a protective living environment in a homelike setting for the disabled adult who cannot live alone primarily due to mental or physical health problems. Services include: room, board, assistance with personal hygiene and other activities of daily living.</p> | <p>Dept. of Human Resources (DHR) Community Services Administration 410-767-7384 TTY 800-925-4434 www.dhr.state.md.us</p> |
| <p>Personal Assistance Services</p> | <p>Individuals of all ages and Medicaid eligible</p> <p>Individuals 18-64 and Medicaid eligible</p> | <p><u>Medicaid Personal Care Program</u> Provides individuals with disabilities assistance to accomplish daily living tasks</p> <p><u>Living at Home: Maryland Community Choices</u></p> | <p>Other financial and medical eligibility requirements may apply; some services have waiting lists.</p> <p>The program is designed to serve people who are currently in a nursing home with an interest of returning to the community and individuals living in the community who may need nursing home services but would like to remain in the community. For more information call 410-767-7479.</p> | <p>Department of Health and Mental Hygiene (DHMH) 410-767-6860 1-877-463-3464 Relay: 1-800-735-2258 www.dhmh.state.md.us</p> |



At a Glance . . . Community Living Resources

| Need | Who Is Eligible? | Name of Program/Service | Comments | Agency |
|------|---|--|--|--|
| | Individuals 18-64 | <u>Attendant Care Program</u> | A statewide program that provides financial reimbursement to supplement individuals' costs of attendant care. Attendant care services may include in-home assistance with personal care, chore services, and transportation. | Maryland Department of Disabilities (MDOD) 410-767-3660 1-800-637-4113 EID: 443-514-5034 www.mdod.state.md.us |
| | People with a disability who are receiving Medical Assistance and who are working and earning wages | <u>Employed Individual with Disabilities: Medical Assistance for Workers</u> | The Employed Individual with Disabilities (EID) Program Offers Medical Assistance (Medicaid) coverage to Marylanders with disabilities who work for pay and who meet certain eligibility requirements. The EID program provides full fee-for-service Medical Assistance coverage and wrap-around services for those with other health insurance or Medicare. | |
| | Individuals 18 + | <u>In-Home Aide Service</u> | Services provided include chores, personal care, transportation/escort, training in self-care and care-giving skills. | Dept. of Human Resources (DHR) 410-767-7328 1-800-332-6347 TTY 800-925-4434 www.dhr.state.md.us |
| | Individuals 50 + | <u>Medicaid Waiver for Older Adults</u> | Other financial and medical eligibility requirements apply; some services have waiting lists. | Maryland Department of Aging (MDOA) 410-767-1100 1-800-243-3425 Fax: 410-333-7943 www.mdoa.state.md.us |



At a Glance . . . Community Living Resources

| Need | Who Is Eligible? | Name of Program/Service | Comments | Agency |
|---------------------------|--|--|--|---|
| | Individuals 65 + Individuals who are elderly or disabled and live on a small income. | <u>Senior Care</u> | Services may include personal care, chore service, medications, medical supplies, adult day care, home delivered meals, transportation, and emergency response systems | |
| Food, Food Stamps | | <u>Food Stamp Program</u> | The Food Stamp Program helps low income people buy the food they need for good health. | Dept. of Human Resources (DHR) 410-767-7328 410-361-5000 1-800-332-6347 TTY 800-925-4434 www.dhr.state.md.us |
| | | <u>The Emergency Food Assistance Program (TEFAP)</u> | TEFAP distributes federal surplus foods to food pantries and needy households. | |
| | | <u>Home Delivered Meals to Persons with HIV/AIDS</u> | Provides home delivered food and nutrition counseling to persons with HIV/AIDS. | |
| | Anyone of any age or economic status who is homebound and unable to shop or prepare their own meals. | <u>Meals on Wheels</u> | Meals on Wheels of Central Maryland supports people who are homebound and cannot shop for groceries or prepare their own meals. | Meals on Wheels of Central Maryland 410 558-0827 Fax: 410-558-1321 www.mealsonwheelsmd.org |
| Temporary Cash Assistance | Low income families with children | <u>Emergency Assistance to Families with Children (EAFC)</u> | EAFC provides emergency cash assistance to families who need emergency help paying rent, utilities, or other emergency bills. | Dept. of Human Resources (DHR) 410-767-7328 410-361-5000 1-800-332-6347 TTY 800-925-4434 www.dhr.state.md.us |
| | Low income families with children | <u>Temporary Cash Assistance (TCA)</u> | TCA provides cash assistance to needy families with children while preparing program participants for independence through work. | |



At a Glance . . . Community Living Resources

| Need | Who Is Eligible? | Name of Program/Service | Comments | Agency |
|-------------------|--|---|---|--|
| | Adults with disabilities | <u>Temporary Disability Assistance Program (TDAP)</u> | TDAP provides limited cash assistance for adults with disabilities | |
| Credit Counseling | Anyone | <u>Credit Counseling</u> | Consumer Credit Counseling Services and National Foundation of Credit Counseling provide a variety of services such as confidential in-person and/or telephone counseling services, money management and budgeting skills, debt repayment planning assistance, and financial management seminars and credit issues. | <p>Consumer Credit Counseling Services 1-866-889-9347 www.moneymanagement.org</p> <p>National Foundation of Credit Counseling 1-800-388-2227 www.nfcc.org</p> |
| Tax Credits | <p>Home owners: Income requirements; must own or have a legal interest in property; it must be your principal residence; and net worth must be less than \$200,000.</p> | <u>Homeowner's Property Tax Credit</u> | Credit against the homeowner's property tax bill if the property taxes exceed a fixed percentage of the person's gross income. | <p>Department of Assessments & Taxation 410-767-1184 888-246-5941</p> |
| | <p>Renters: Income eligibility for age 60 or over or 100% disabled based on gross income.</p> | <u>Renter's Tax Credits</u> | If the portion of rent attributable to the summed property taxes exceeds a fixed amount in relation to income, the renter can, under specified conditions, receive a credit of as much as \$600. | <p>Renters Tax 410-767-4433 TTY 800-735-2258 www.dat.state.md.us</p> |



At a Glance . . . Community Living Resources

| Need | Who Is Eligible? | Name of Program/Service | Comments | Agency |
|-------------------|---|--|--|---|
| Energy Assistance | Individuals who are elderly or disabled and live on a small income. | <u>Office of Home Energy Programs (OHEP)</u> | OHEP helps people in need with their home energy bills | OHEP 1-800-332-6347 TTY 1-800-925-4434 www.dhr.state.md.us/meap |



At a Glance . . . Housing Assistance for Individuals and Families

| Need | Who is Eligible? | Name of Program/Service | Comments | Agency |
|--------------------------------------|---|---|---|--|
| Eviction Prevention and Homelessness | Individuals/families in danger of becoming homeless. | <u>Service-Linked Housing Program (SLH)</u> | Provides funds in 13 jurisdictions for resident advocates to link low-income residents in permanent housing to community services. Links are made to health services, education, job training, employment, addiction treatment, and other counseling | Dept. of Human Resources (DHR) 410-767-7285 TTY 800-925-4434 www.dhr.state.md.us |
| | Low income families who are homeless, or in imminent danger of becoming homeless | <u>Housing Counselor Program (HCP)</u> | Operates in five jurisdictions, assists families locate, secure, and maintain permanent housing. Counselors help these families apply for subsidized housing. The counselors can also help access local public and private resources for the first and last month's rent, security deposits, utility payments, or donations of furniture. | |
| | Individuals/families in danger of becoming homeless | <u>Homeless Prevention Program (HPP)</u> | HPP funds provide limited grants or loans to households with a pending eviction, and in some jurisdictions, support counselors who work with tenants and landlords to prevent evictions. | Dept. of Human Resources (DHR) Eviction Prevention 410-878-8634 410-767-7719 1-800-332-6347 TTY 800-925-4434 www.dhr.state.md.us |
| | Individuals who are homeless and are involved with the homelessness agency in their county. | <u>Emergency and Transitional Housing and Services (ETHS) Program</u> | Provides State funding for emergency and transitional shelter for people who are homeless. Funds are used for shelter beds, limited rental assistance, food, transportation, and case management. | Dept. of Human Resources (DHR) Office of Transitional Services 443-423-6300 TTY 800-925-4434 MD Directory of Emergency Shelters and Transitional Housing Programs: www.dhr.state.md.us/transit/pdf/homeless.pdf |



At a Glance . . . Housing Assistance for Individuals and Families

| Need | Who is Eligible? | Name of Program/Service | Comments | Agency |
|-------------------|---|--|---|--|
| | Women and children who are homeless or displaced and in need of shelter and counseling services. | <u>Homeless Women – Crisis Shelter Home Program</u> | Provides shelter, room and board, counseling, and referral services to homeless women and children. The shelters offer a 24-hour crisis hotline. The program is located in 15 jurisdictions in Maryland | Dept. of Human Resources (DHR) 410-767-7285 TTY 800-925-4434 www.dhr.state.md.us |
| Rental Assistance | Low-income households who either are homeless or have an emergency housing need | <u>Rental Allowance Program (RAP)</u> | Provides grants to local governments to provide flat rent subsidies for up to 12 months to eligible households. The goal of the program is to enable these households to move from homelessness or temporary emergency housing into more permanent housing and to return to self-sufficiency. | Dept. of Housing and Community Development/Local Administering Agencies www.dhcd.maryland.gov/Website/programs/rap/agency.aspx |
| | Households with annual incomes of 50 percent or less of the area median income or state non-metro median income, whichever is higher. | <u>Housing Choice Vouchers (Section 8)</u> | The U.S. Department of Housing and Urban Development's (HUD) Housing Choice Voucher/Section 8 Program is a rental assistance program that subsidizes the rent of lower-income families through the use of federal funds. | See county-by-county listings in this Guide. |
| | Low-income persons diagnosed with HIV/AIDS and their families | <u>HOPWA</u> | Housing assistance and related supportive services to help clients maintain housing stability, avoid homelessness and improve access to HIV treatment and other health care. | Center for HIV Care Services 410-767-6690 or 1-877-463-3464 http://ideha.dhmh.maryland.gov/CHCS/Default.aspx |



At a Glance . . . Housing Assistance for Individuals and Families

| Need | Who is Eligible? | Name of Program/Service | Comments | Agency |
|-----------------|---|--|---|---|
| Home ownership | A borrower with a disability OR a borrower(s) with a child with a disability, regardless of age, who resides with the borrower(s) and is cared for principally by the borrower(s) | <u>Homeownership for Individuals with Disabilities Program</u> | Affordable mortgage program with low down payment and closing costs. Income, housing type, housing cost and credit score restrictions apply. | Department of Housing and Community Development (DHCD) 410-514-7530 1-800-638-7781 www.dhcd.maryland.gov/Website/programs/hidp/Default.aspx |
| Finding Housing | Anyone | <u>MD Housing Search</u> | The housing locator service allows people to locate available housing that best fits their individual and family needs. The service can be accessed online 24 hours a day and is supported by a toll-free, bilingual call center M-F, 9-8 EST. Individuals can easily search for housing using a wide variety of search criteria with special mapping features and receive apartment listings that provide a multitude of important information about each unit. In addition, the site connects people to other housing resources through website links and provides helpful tools for renters such as an affordability calculator, rental checklist, and renter rights and responsibilities information. | Department of Housing and Community Development (DHCD) 410-514-7530 1-800-638-7781 www.mdhousingsearch.org |



At a Glance . . . Housing Assistance for Individuals and Families

| Need | Who is Eligible? | Name of Program/Service | Comments | Agency |
|------|------------------|-------------------------|--|--|
| | Anyone | <u>Go Section 8</u> | GoSection8.com is the largest rental listing service for Section 8 housing program tenants, landlords and public housing agencies in the United States. While the site lists rental units that accept Housing Choice Vouchers (Section8), it is useful in locating affordable housing for those who do not have a voucher. | www.Gosection8.com |



At a Glance . . . Housing Development Resources

| Name of Program/Type of Financing | Program Description | Eligible Occupants | Eligible Applicants | Agency |
|--|---|--|---|---|
| <p>Section 811 Capital Advance Program</p> | <p>Financing for acquisition, rehabilitation or new construction of affordable rental housing for persons with disabilities.</p> | <p>Individuals with developmental disability, chronic mental illness or physical disability who are considered very low income (50% of area median income)</p> | <p>Private or Public Non Profit Organizations with a 501c3 designation and who have at least 5 years experience providing housing or supportive services to the specific targeted population.</p> <p>Applications for funding accepted once a year in April or May with decisions in September.</p> | <p>Department of Housing and Urban Development Baltimore Field Office 410-962-2520 TTY 410-962-0106</p> <p>Washington DC Field Office (P.G./Montgomery) 202-708-1112 TTY 202-275-0772 202-708-1455 www.hud.gov</p> |
| <p>Department of Health and Mental Hygiene Administration-Sponsored Capital</p> | <p>Construction, acquisition and/or rehabilitation of housing for people with developmental disabilities or mental illness. Priorities for funding are set by the MHA and DDA, and are limited to creation of independent, affordable housing for people with disabilities (housing which establishes a landlord/tenant relationship).</p> <p>Recipient must have matching grant of at least 25% towards the cost of the project. Maximum grants are \$1.6 million annually.</p> <p>Applications for funding accepted once a year in April.</p> | <p>Individuals with development disabilities or mental illness.</p> | <p>Non-profit housing developers or service providers.</p> | <p>Department of Health and Mental Hygiene (DHMH) 1-877-463-3464 TTY 800-735-2258 www.dhmh.state.md.us</p> |



At a Glance . . . Housing Development Resources

| Name of Program/Type of Financing | Program Description | Eligible Occupants | Eligible Applicants | Agency |
|---|---|---|---|---|
| Multi-Family Bond Program (MBP) | Construction, acquisition and/or rehabilitation of existing rental housing | <i>Tax Exempt Bonds:</i> 20% of tenants with incomes 50% or less than area median income or 40% of tenants with incomes 60% or less of area median income <i>Taxable Bonds:</i> 20 % of tenants with incomes 85% or less of statewide median income. | For profit and nonprofit developers | Department of Housing and Community Development (DHCD) 1-800-638-7781 (Single Family) 1-800-543-4505 (Multifamily) www.dhcd.state.md.us |
| Maryland Affordable Housing Trust | Funds capital costs of rental and ownership housing; Provides financial assistance for nonprofit-developer capacity building; and Funds supportive services for occupants of affordable housing. | Low to moderate income households with 50% or less of area or statewide median income | Nonprofit organizations, public housing authorities, government agencies, and profit-motivated entities. | |
| Rental Housing Funds | New construction, acquisition and/or rehabilitation of existing housing, and refinancing debt in conjunction with rehabilitation. Apartments, shared housing, and single room occupancies (SRO) under certain conditions. | <i>State:</i> Tenants with incomes at or below 60% of Area Median Income <i>HOME:</i> Tenants with Incomes between 30 and 60% of Area Median Income <i>Tax Credits:</i> Tenants with incomes between 50 and 60% of Area Median Income | <i>State:</i> local governments, for profits, nonprofits, and housing authorities. <i>HOME:</i> local governments, for profits, nonprofits, housing authorities in non-entitlement jurisdictions <i>Low Income Housing Tax credits:</i> for profits, nonprofits, and housing authorities. | |
| Group Home Financing Program (GHFP) Special Housing Opportunities Program (SHOP) | Construction, acquisition, or modification of housing to serve as group homes for people with special needs, such as elderly, developmentally disabled, homeless, and juveniles | People with special needs, such as elderly, developmentally disabled, homeless, and juveniles | Individuals/nonprofit organizations/qualified partnerships | |



At a Glance . . . Housing Development Resources

| Name of Program/Type of Financing | Program Description | Eligible Occupants | Eligible Applicants | Agency |
|---|---|---|--|---|
| Shelter and Transitional Housing Facilities Grant Program (STHGP) | New construction, acquisition, rehabilitation of housing, and purchase of capital equipment | Residents must be homeless, or in danger of becoming homeless, households and individuals | Nonprofit organizations and local governments. | Department of Housing and Community Development (DHCD) 410-514-7446 1-800-638-7781 (Single Family) 1-800-543-4505 (Multifamily) www.dhcd.state.md.us |



At a Glance . . . Funding Sources for Housing Rehabilitation and Accessibility

| Name of Program | Eligible Applicants | Funds | Comments | Program Type | Agency |
|--|---|---|--|--------------|---|
| Accessory, Shared and Sheltered Housing Program (ACCESS) | Low to moderate-income owners/ occupants of single family homes (including low-income households, low-income elderly, and individuals with any type of disability) | Loans with a 0 to 7% interest rate based on income and repayment capacity. 30 years maximum term. Loan amounts vary. | Loans may finance additions, modifications and improvements, including fixtures and finishes which are necessary to create the accessory, shared or sheltered housing. Loans may also finance repairs, improvements and modifications to existing single-family dwellings to help meet the codes and standards which govern accessory, shared or sheltered housing facilities. | Loan | Department of Housing and Community Development (DHCD) 1-800-638-7781 (Single Family) 410-514-7530 1-800-543-4505 (Multifamily) www.dhcd.state.md.us |
| Maryland Housing Rehabilitation Program-Single Family (MHRP-SF) | Families or individuals with incomes of 80% or less of the area median income or state non-metro median income, whichever is higher Property owners with 1 to 4 unit rentals | Maximum loan is 95% of the value of the property, with 30-year term. Interest rate is 0 to 7% and is determined based upon the owner-occupants income and ability to repay the loan, or for rental units, the project's income available to repay the loan. | Rehabilitation of owner-occupied single-family homes and rental housing with one to four units which include correction of exterior and interior deficiencies; making handicapped modifications; correcting health and safety violations; improving weatherization and energy conservation; and correcting lead-based paint violations. | Loan | |
| Lead Hazard Reduction Grant and Loan Program | Maryland resident, if an owner-occupant; and own and occupy the dwelling to be repaired as a principal residence, residential rental properties are also eligible. | \$100,000 Sponsor maximum for loans or grants \$25,000 maximum per unit. | | | |



At a Glance . . . Funding Sources for Housing Rehabilitation and Accessibility

| Name of Program | Eligible Applicants | Funds | Comments | Program Type | Agency |
|---|---|---|---|---|--|
| | There are no income limits for this program. The financial assistance provided (grant or loan) will be based on the applicant's ability to repay. Grants are available in certain target areas. | | | | |
| Individual Development Account Program | Employed individuals with an income below 200% of the Federal Poverty Level and liquid assets totaling less than \$5000 (excluding home equity and vehicular values) | Provides financial matches as incentive for persons in poverty to save money that may be used to purchase or renovate a home. | | Financial Assistance | Dept. of Human Resources (DHR) 410-767-7328 443-423-6300 1-800-332-6347 TTY 800-925-4434 www.dhr.state.md.us |
| Waiver for Older Adults | Contractors enrolled with Medicaid to provide services through the Waiver for Older Adults. | Up to \$3,000 | Call MDoA to apply to become a Medicaid provider of environmental accessibility adaptations | Payment for small accessibility adaptations | Maryland Department of Aging (MDOA) 410-767-1100 1-800-243-3425 www.mdoa.state.md.us |
| Living at Home: Maryland Community Choices | Contractors enrolled with Medicaid to provide services through the <i>Living at Home: Maryland Community Choices</i> Program. | Up to \$5,500 | Call DHMH to apply to become a Medicaid provider of environmental accessibility adaptations. | Payment for small accessibility adaptations | Department of Health and Mental Hygiene (DHMH) 1-877-463-3464 TTY 800-735-2258 www.dhmh.state.md.us |
| Maryland Home Modification Resource Guide | Varies | Varies | A resource guide that includes financial, contractor and tax benefit resources for home modifications | Resources for home modifications | Maryland Technology Assistance Program (MDTAP) 1-800-832-4827 410-555-9230 TTY 1-866-881-7488 www.mdmap.org |
| Low Intensity Support Services | Maryland residents who have a developmental disability or their family | \$3,000 annually | Visit the DDA website or contact the regional office for applications and additional information. | Payment for small accessibility adaptations, barrier removal. | Developmental Disabilities Administration (DDA) 1-877-463-3464 410-767-5600 TTY 800-735-2258 www.ddamaryland.org |



At a Glance . . . County Health Departments

| Maryland Health Department by County | Contacts | Address |
|---|--|--|
| Allegany www.alleganyhealthdept.com/ | Sue V. Raver, M.D., Health Officer Phone: 301-759-5001 Fax: 301-777-5674 Email: sraver@dhhm.state.md.us Patrick J. Panuska, Deputy Health Officer Phone: 301- 759-5007 Fax: 301-777-5674 Email: panuskap@dhhm.state.md.us | P. O. Box 1745 12501 Willowbrook Road, SE Cumberland, MD 21501-1745 |
| Anne Arundel www.aahealth.org/ | Douglas L. Hart, Acting Health Officer Phone: 410-222-7375 Email: hddoug01@aacounty.org | Health Services Building 3 Harry S. Truman Parkway Annapolis, MD 21401 |
| Baltimore City www.baltimorehealth.org/ | Oxiris Barbot, M.D., Commissioner of Health Phone: 410-396-4387 Email: oxiris.barbot@baltimorecity.gov Emergencies/24 hour: 410-396-3100 (request on-duty Health Dept. officer) | 1001 East Fayette Street Baltimore, MD 21202 |
| Baltimore County www.baltimorecountymd.gov/agencies/health/index.html | Gregory Wm. Branch, M.D., Health Officer Phone: 410-887-3740 Email: gbranch@baltimorecountymd.gov Della J. Leister, R.N., Deputy Health Officer Phone: 410-887-2702 Email: dleister@baltimorecountymd.gov HOTLINES: 410-832-7179 (24 hours); 410- 887-3490 (8:30 a.m. - 8:30 p.m.) | Drumcastle Government Center Third Floor 6401 York Road Baltimore, MD 21212-2130 |
| Calvert www.calverthealth.org | David L. Rogers, M.D., Health Officer Phone: 410-535-5400 Email: dlrogers@dhhm.state.md.us | P. O. Box 980 975 Solomon's Island Road North, Prince Frederick, MD 20678-0980 |
| Caroline www.carolinehd.org | Leland D. Spencer, M.D., Health Officer Phone: 410-479-8030 Fax: 410-479-0544 Email: ldspencer@dhhm.state.md.us Rebecca S. Loukides, Deputy Health Officer Phone: 410-479-8030 Email: bloukides@dhhm.state.md.us | P. O. Box 10 Health & Public Services Building 403 South Seventh Street Denton, MD 21629-0010 |
| Carroll www.carrollhealthdepartment.dhhm.md.gov | Larry L. Leitch, Health Officer Phone: 410-876-2152 Email: leitchl@dhhm.state.md.us Elizabeth M. Ruff, M.D., Deputy Health Officer Phone: 410-876-4927 Email: eruff@dhhm.state.md.us | P. O. Box 845 290 South Center Street Westminster, MD 21158-0845 |
| Cecil www.cecilcountyhealth.org | Robin S. Waddell, Acting Health Officer Phone: 410- 996-5550 Email: rwaddell@dhhm.state.md.us | John M. Byers Health Center 401 Bow Street Elkton, MD 21921-5515 |



At a Glance . . . County Health Departments

| Maryland Health Department by County | Contacts | Address |
|---|---|---|
| Charles www.charlescountyhealth.org | Chinnadurai Devadason, M.D., D.P.H., Health Officer Phone: 301- 609-6901 Email: drd@dhhm.state.md.us Faye Reed, R.N., Deputy Health Officer Phone: 301- 609-6903 Email: fayer@dhhm.state.md.us | P. O. Box 1050 4545 Crain Highway White Plains, MD 20695-1050 |
| Dorchester www.dorchesterhealth.org | Roger L. Harrell, Health Officer Phone: 410- 228-3223 Email: webmaster@dorchesterhealth.org | 3 Cedar Street Cambridge, MD 21613-2362 |
| Frederick www.frederickcountymd.gov/index.aspx?nid=2347 | Barbara A. Brookmyer, M.D., Health Officer Phone: 301- 600-1029 Fax: 301- 600-3111 Email: bbrookmyer@frederickcountymd.gov | 350 Montevue Lane Frederick, MD 21702 |
| Garrett www.garretthealth.org | Rodney B. Glotfelty, Health Officer Phone: 301- 334-7700 / 301- 895-3111 Email: rglotfelty@dhhm.state.md.us William W. Pope, M.D., Deputy Health Officer Phone: 301- 334-7704 Email: popew@dhhm.state.md.us | 1025 Memorial Drive Oakland, MD 21550 |
| Harford www.harfordcountymd.gov/health/ | Susan C. Kelly, Health Officer Phone: 410- 838-1500 / 410- 638-8400 Fax: 410- 420-3446 Email: kellysu@dhhm.state.md.us Vacancy, Deputy Health Officer | P. O. Box 797 120 South Hays Street Bel Air, MD 21014-0797 |
| Howard www.hchealth.org | Peter L. Beilenson, M.D., Health Officer Phone: 410- 313-6363 Email: pbeilenson@howardcountymd.gov | 7178 Columbia Gateway Drive Columbia, MD 21046 |
| Kent www.kenthd.org | Leland D. Spencer, M.D., Health Officer Phone: 410- 778-1350 Email: ldspencer@dhhm.state.md.us P. Linda Wilson, Deputy Health Officer Phone: 410- 778-7049 Email: wilsonpl@dhhm.state.md.us | 125 South Lynchburg Street Chestertown, MD 21620 |
| Montgomery www.montgomerycountymd.gov/hhstmpl.asp?url=/content/hhs/phs/index.asp | Ulder J. Tillman, M.D., Health Officer & Chief Phone: 240-777-1741 Fax: 240-777-7771 Email: ulder.tillman@montgomerycountymd.gov Richard M. Helfrich, Deputy Health Officer Phone: 240-777-4251 Email: hhs.helfrr@montgomerycountymd.gov Phone: 240-777-1223 TTY: 240-777-1295 (information & referral) Information & Referral: 240-777-1245 Email: hhsmail@montgomerycountymd.gov | 401 Hungerford Drive Fifth floor Rockville, MD 20850 |



At a Glance . . . County Health Departments

| Maryland Health Department by County | Contacts | Address |
|--|---|---|
| Prince George's www.princegeorgescountymd.gov/health | Donald Shell, M.D., Health Officer Phone: 301- 883-7834 Email: dshell@co.pg.md.us | 1701 McCormick Drive Suite 200 Largo, MD 20774 |
| Queen Anne's www.gahealth.org | Chinnadurai Devadason, M.D., Dr.P.H., Health Officer Phone: 410- 758-0720 | 206 North Commerce Street Centreville, MD 21617 |
| St. Mary's www.smchd.org | William B. Icenhower, M.D., Health Officer Phone: 301-475-4330 / 410- 475-4317 Fax: 301- 475-4350 Email: healthdept@smhd.com | P. O. Box 316 21580 Peabody Street Leonardtown, MD 20650-0316 |
| Somerset www.somersethd.org | Colleen K. Parrott, Health Officer Phone: 443-523-1700 Toll-free: 1-800-363-8090 Fax: 410- 651-5680 Email: cparrott@ezy.net William P. Sadler, M.D., Deputy Health Officer Phone: 443-523-1700 | 7920 Crisfield Highway Westover, MD 21871 |
| Talbot www.talbothealth.org | Kathleen H. Foster, R.N., Health Officer Phone: 410- 819-5600 Fax: 410- 819-5690 Email: khfoster@dhhm.state.md.us | 100 South Hanson Street Easton, MD 21601 |
| Washington www.washhealth.org/ | Earl E. Stoner, Health Officer Phone: 240-313-3260 Email: stonere@dhhm.state.md.us | 1302 Pennsylvania Avenue Hagerstown, MD 21742 |
| Wicomico www.wicomicohealth.org | Lori A. Brewster, Health Officer Phone: 410- 749-1244 Fax: 410- 543-6975 Email: annb@dhhm.state.md.us Brandy J. Wink, Administrative Deputy Health Officer Phone: 410- 543-6930 Email: brandy@dhhm.state.md.us | 300 West Carroll Street Salisbury, MD 21801 |
| Worcester www.worcesterhealth.org | Deborah R. Goeller, R.N., Health Officer Phone: 410- 632-1100, ext. 1205 Phone: 410- 632-3366 Email: debbieg@dhhm.state.md.us Andrea Mathias, M.D., Deputy Health Officer Phone: 410- 632-1100, ext. 1004 Email: amathias@co.worcester.md.us | P. O. Box 249 6040 Public Landing Road Snow Hill, MD 21863-0249 |



At a Glance...Public Housing Agencies

Listed alphabetically by town

| PHA Name, Phone & Fax Number | Address |
|--|---|
| <u>Annapolis Housing Authority</u> Phone: (410)267-8000 Fax: (410)267-8290 | 1217 Madison Street Annapolis MD 21403 |
| <u>Baltimore County, MD</u> Phone: (410)853-8990 Fax: (410)853-8999 | Drum Castle Government Center 6401 York Road Baltimore MD 21212 |
| <u>Baltimore City Housing Authority</u> Phone: (410)396-3232 Fax: (410)545-7771 | 417 E Fayette Street Baltimore MD 21202 |
| <u>Harford County Housing Agency</u> Phone: (410)638-3045 Fax: (410)893-9816 | 15 South Main Street Suite 106 Bel Air MD 21014 |
| <u>Cambridge Housing Authority</u> Phone: (410)228-6856 Fax: (410)228-5553 | 700 Weaver Avenue Cambridge MD 21613 |
| <u>Queen Anne's County Housing Authority</u> Phone: (410)758-3977 Fax: (410)758-1170 | PO Box 327 107 North Liberty Street Centreville MD 21617 |
| <u>College Park HA</u> Phone: (301)345-3600 Fax: (301)345-4292 | 9014 Rhode Island Avenue College Park MD 20740 |
| <u>Howard County Housing Commission</u> Phone: (410)313-6320 Fax: (410)313-6092 | 6751 Columbia Gateway Drive Columbia MD 21046 |
| <u>Crisfield Housing Authority</u> Phone: (410)968-0289 Fax: (410)968-0053 | 115 S 7th Street Crisfield MD 21817 |
| <u>MD Dept. of Housing And Community Development</u> Phone: (410)514-7500 Fax: (410)514-7499 | 100 Community Place Crownsville MD 21032 |
| <u>Allegany County Housing Authority</u> Phone: (301)759-2880 Fax: (301)759-9415 | 701 Furnace Street Suite One Cumberland MD 21502 |
| <u>Cumberland Housing Authority</u> Phone: (301)724-6606 Fax: (301)724-8731 | 635 East First Street Cumberland MD 21502 |
| <u>Easton Housing Authority</u> Phone: (410)822-5358 Fax: (410)822-3213 | 900 Doverbrook Street Easton MD 21601 |



At a Glance...Public Housing Agencies

Listed alphabetically by town

| PHA Name, Phone & Fax Number | Address |
|---|--|
| <u>Cecil County Housing Agency</u> Phone: (410)996-5245 Fax: (410)996-5256 | 200 Chesapeake Blvd Suite 1800 Elkton MD 21921 |
| <u>Elkton Housing Authority</u> Phone: (410)398-5018 Fax: (410)398-5019 | 150 E Main Street Elkton MD 21921 |
| <u>Frederick Housing Authority</u> Phone: (301)662-8173 Fax: (301)663-1464 | 209 Madison Street Frederick MD 21701 |
| <u>Frostburg Housing Authority</u> Phone: (301)689-9700 Fax: (301)689-5125 | 101 Meshach Frost Village Frostburg MD 21532 |
| <u>Anne Arundel County Housing Commission</u> Phone: (410)222-6200 Fax: (410)222-6214 | 7477 Baltimore Annapolis Blvd. Glen Burnie MD 21060 |
| <u>Glenarden Housing Authority</u> Phone: (301)772-0880 Fax: (301)322-1945 | 8639 Glenarden Parkway Glenarden MD 20706 |
| <u>Washington County Housing Authority</u> Phone: (301)791-3168 Fax: (301)791-2755 | 319 E. Antietam Street 2nd Floor Hagerstown MD 21740 |
| <u>Hagerstown Housing Authority</u> Phone: (301)733-6911 Fax: (301)733-3858 | 35 W Baltimore Street Hagerstown MD 21740 |
| <u>Havre De Grace Housing Authority</u> Phone: (410)939-2097 Fax: (410)939-6053 | 101 Stansbury Court Havre De Grace MD 21078 |
| <u>Montgomery County HA</u> Phone: (240)773-9000 Fax: (301)949-4690 | 10400 Detrick Avenue Kensington MD 20895 |
| <u>Prince Georges HA</u> Phone: (301)883-5531 Fax: (301)883-9832 | 9400 Peppercorn Place Suite 200 Largo MD 20774 |
| <u>St. Mary's County Housing Authority</u> Phone: (301)866-6590 Fax: (301)737-5628 | 21155 Lexwood Drive Suite C Lexington Park MD 20653 |
| <u>Charles County Commissioners</u> Phone: (301)934-0112 Fax: (301)934-5624 | 8190 Port Tobacco Road Port Tobacco MD 20677 |



At a Glance...Public Housing Agencies

Listed alphabetically by town

| PHA Name, Phone & Fax Number | Address |
|--|--|
| <u>Calvert County Housing Authority</u> Phone: (410)535-5010 Fax: (410)535-4286 | 480 Main Street Prince Frederick MD 20678 |
| <u>Rockville HA</u> Phone: (301)424-6265 Fax: (301)217-5857 | 621 A Southlawn Lane Rockville MD 20850 |
| <u>St. Michaels Housing Authority</u> Phone: (410)745-5121 Fax: (410)745-3832 | PO Box 296 Saint Michaels MD 21663 |
| <u>Wicomico County Housing Authority</u> Phone: (410)749-1383 Fax: (410)749-8792 | 911 Booth Street Salisbury MD 21801 |
| <u>Carroll County Housing And Community Dev</u> Phone: (410)386-3600 Fax: (410)876-5255 | 10 Distillery Drive, Suite 101 Westminster MD 21157 |
| <u>Westminster Housing Office</u> Phone: (410)848-2261 Fax: (410)876-0865 | 56 West Main Street Westminster MD 21157 |

Section 5



County Resources



Allegany County

Area Agency on Aging

**Allegany County Human Resources
Development Commission, Inc.**
125 Virginia Avenue
Cumberland MD 21502

301-777-5970
301-729-0937 (Fax)

Developmental Disabilities Resources

Developmental Disabilities Administration

Western Maryland Regional Office
1360 Marshall Street
Hagerstown MD 21740

301-791-4670
888-791-0193 (Toll Free)
301-791-4015 (TTY)

Resource Coordination Offices

Service Coordination, Inc.
Cumberland/Allegany County Division
12 N. Liberty Street, Suite 105
Cumberland MD 21502

301-722-1474
301-722-1470 (TTY)
301-722-1474 (Fax)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Allegany County Mental Health Systems
12501 Willow Brook Road, SE
P.O. Box 1745
Cumberland MD 21501-1745

301-759-5070
301-777-5621 (Fax)

Consumer Organizations

Hope Station (Part of OCA-Allegany County)
632 N. Centre Street
Cumberland MD 21502

240-362-7168
240-362-7170 (Fax)



Alcohol and Drug Abuse Resources

Treatment Coordinator 301-759-5050
Allegany County Health Department 301-777-5674 (Fax)
12503 Willowbrook Road
Cumberland, MD 21502

Prevention Coordinator 301-759-5050
Allegany County Health Department 301-777-5764 (Fax)
12503 Willowbrook Road
Cumberland, MD 21501-1745

Local Department of Social Services

Allegany County Department of Social Services
One Frederick Street 301-784-7000
Cumberland MD 21502 301-784-7222 (Fax)
Mailing Address:
P.O. Box 1420
Cumberland MD 21502-1420

Crisis Response

Allegany County Family Crisis Resource Center 301-759-9244 (Hotline)
146 Bedford Street 301-759-9246
Cumberland, MD 21539 301-759-4934 (Fax)

General Disability Resources

Center for Independent Living

Resources for Independence, Inc. 301-784-1774
30 North Mechanic 800-371-1986 (Toll Free)
Cumberland MD 21502 301-784-1776 (Fax)
711 (TTY)



HUD Approved Housing Counseling Agencies

Cumberland Neighborhood Housing Services, Inc. 301-722-6958
400 N. Mechanic Street 301-722-6966 (Fax)
Cumberland, Maryland 21502

Public Housing Agencies

Allegany County Housing Authority 301-759-2880
701 Furnace Street, Suite 1 301-759-9415 (Fax)
Cumberland, MD 21502

Cumberland Housing Authority 301-724-6606
635 East First Street 301-724-9415 (Fax)
Cumberland, MD 21502

Frostburg Housing Authority 301-689-9700
101 Meshach Frost Village 301-689-5125 (Fax)
Frostburg, MD 21532

Homelessness Services

Allegany County Government 301-777-2372
112 Baltimore Street 301-777-2126 (Fax)
Cumberland, MD 21502

Point of Contact for Homeless Persons:

Chief of Housing 301-777-2372
Social Work 301-777-2126 (Fax)
30 Rear Washington St.
Cumberland, MD 21502



Anne Arundel County

Area Agencies on Aging

Anne Arundel County AAA

2666 Riva Road, Suite 400
Annapolis MD 21401

410-222-4464
410-222-4360 (Fax)

North County Branch Office

7320 Ritchie Highway
Glen Burnie MD 21061

410-222-6707
410-222-6817 (Fax)

Developmental Disabilities Resources

Developmental Disabilities Administration

Central Maryland Regional Office

1401 Severn Street
Baltimore, MD 21230

410-234-8200
877-874-2494 (Toll Free)
410-363-9430 (TTY)

Resource Coordination Office

Service Coordination, Inc.

Glen Burnie/Anne Arundel County Division

620 A Research Drive
Frederick, MD 21703

301-663-0909
301-695-6454 (Fax)
410-923-7393 (TTY)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Anne Arundel County Mental Health Agency

1 Truman Parkway, Suite 101
Annapolis MD 21401

410-222-7858
410-222-6716
410-222-7881 (Fax)

Consumer Organizations

On Our Own of Anne Arundel County, Inc.

1819 Bayridge Avenue
Annapolis MD 21401

410-295-1224
410-269-6030 (Balt. Line)
410-295-1226 (Fax)



Alcohol and Drug Abuse Resources

Treatment Coordinator

Anne Arundel County Dept of Health
Behavioral Health
3 Harry S. Truman Parkway, HD24
Annapolis, MD 21401

410-222-7164
410-222-7348 (Fax)

Prevention Coordinator

Anne Arundel County Department of Health
Behavioral Health
122 North Langley Road Suite A
Glen Burnie, MD 21060

410-222-6724
410-222-6748(Fax)

Local Department of Social Services

Anne Arundel County Department of Social Services

80 West Street
Annapolis MD 21401

410-269-4500
410-974-8566 (Fax)

Crisis Response

Anne Arundel County Crisis Hotline

43 Community Place
Crownsville, MD 21032

410-768-5522 (Hotline)
410-923-7191 (Offices)
410-923-7190 (Fax)

General Disability Resources

Center for Independent Living

Accessible Resources for Independence
Anticipated Opening: Spring 2011

410-537-0441



HUD Approved Housing Counseling Agencies

Anne Arundel County Economic Opportunity Commission 410-626-1900-1018
410-267-9143 (Fax)
251 West St
P.O. Box 1951
Annapolis, Maryland 21404

Arundel Community Development Service Inc 410-222-7600-130
410-222-7619 (Fax)
2666 Riva Road
Suite 210
Annapolis, Maryland 21401

Public Housing Agencies

Annapolis Housing Authority 410-267-8000
410-267-8290 (Fax)
1217 Madison Street
Annapolis, MD 21403

Housing Commission of Anne Arundel County 410-222-6200-123
410-222-6214
7477 Baltimore-Annapolis Boulevard, P O Box 817
Glen Burnie, Maryland 21060-2817

Homelessness Services

Arundel Community Development Services, Inc. 410-222-7600 Ext. 110
410-222-7619 (Fax)
2666 Riva Road, Suite 210
Annapolis, MD 21401

Point of Contact for Homeless Persons:
Community Development Services 410-222-7600
410-222-7860 (Fax)
2666 Riva Rd.
Suite 210
Annapolis, MD 21401



Baltimore City

Area Agency on Aging

CARE Services

Baltimore City Health Department
1001 E. Fayette Street
Baltimore, MD 21202

410-396-4932
410-545-6636 (Fax)

Developmental Disabilities Resources

Developmental Disabilities Administration

Central Maryland Regional Office
1401 Severn Street
Baltimore, MD 21230

410-234-8200
877-874-2494 (Toll Free)
410-363-9430 (TTY)

Resource Coordination Offices

Service Coordination, Inc.
Baltimore City Division
711 West 40th Street, Suite 429
Baltimore, MD 21211-2196

410-235-8110
410-235-8115 (TTY)
410-235-9475 (Fax)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Baltimore Mental Health Systems, Inc.
201 E. Baltimore Street, Suite 1340
Baltimore MD 21202

410-837-2647
410-837-2672 (Fax)

Consumer Organizations

On Our Own, Inc.
6301 Harford Road
Baltimore MD 21206

410-444-4500
410-444-8755 (Fax)

Hearts and Ears
1605 St. Paul Street
Baltimore MD 21202

410-837-7778



Alcohol and Drug Abuse Resources

Treatment Coordinator

Baltimore Substance Abuse Systems, Inc.
One North Charles Street, Suite 1600
Baltimore, MD 21201

410-637-1900 ext. 211
410-637-1911 (Fax)

Prevention Coordinator

Bureau of Behavioral Health
Baltimore County Department of Health
6401 York Road, Third Floor
Baltimore MD 21212

410-887-3828
410-887-3786 (Fax)

Crisis Response

Youth Crisis Line

410-531-5086
800-422-0009 (Toll Free)

Baltimore Crisis Response, Inc.

410-727-4800 x102
410-752-2259
410-752-2272

Local Department of Social Services

Baltimore City Department of Social Services

1510 Guilford Avenue
Baltimore MD 21202-2882
Mailing Address:
P.O. Box 17259
Baltimore MD 21203-7259

443-423-4111
410-361-3150 (Fax)

General Disability Resources

Center for Independent Living

The Image Center

300 E. Joppa Road, Suite 302
Towson, MD 21286

410-982-6311 (Phone/TTY)

Local Office for Individuals with Disabilities

Mayor's Commission on Disabilities

201 E Baltimore Street, Suite 300
Baltimore, MD 21202

443-984-1617
410-396-9838 (Fax)



HUD Approved Housing Counseling Agencies

| | |
|---|---------------------------------------|
| Belair-Edison Neighborhoods, Inc 3412 Belair Road Baltimore MD 21213 | 410-485-8422 |
| CCCS of Maryland and Delaware 408 Eastern Boulevard Baltimore MD 21221 | 800-640-2227 410-869-8828 (Fax) |
| Comprehensive Housing Assistance, Inc 5721 Park Heights Avenue Baltimore MD 21215 | 410-466-1990 |
| Development Corporation of Northwest Baltimore 3521 W. Belvedere Avenue Baltimore MD 21215 | 410-578-7190 410-578-7193 |
| Druid Heights Community Development Corp. 2140 McCulloh Street Baltimore, Maryland 21217-3529 | 410-523-1350-10 410-523-1374 (Fax) |
| Eastside Community Development Corporation, Inc Atrium Offices at Eastpoint Mall 7835 Eastern Ave, Suite 302 Baltimore MD 21224 | 410-284-9861 |
| Garwyn Oaks Housing Resource Center 2300 Garrison Boulevard, Suite 140 Baltimore MD 21216 | 410-947-0084-3 410-947-0087 (Fax) |
| Govans Economic Management Senate, Inc. 4804 York Road Baltimore, Maryland 21212 | 410-433-3400 410-433-7140 (Fax) |
| Greater Baltimore Urban League 512 Orchard St Baltimore, Maryland 21201-1947 | 410-523-8150 410-523-4022 (Fax) |
| Harbel Housing Partnership 5807 Harford Rd. Baltimore, Maryland 21214 | 410-444-9152 410-444-9181 (Fax) |



**Neighborhood Assistance Corporation of America
(NACA)**
1 East Mount Royal Avenue
Baltimore MD 21202

410-783-0465
888-297-5568 (Toll Free)

Neighborhood Housing Services Of Baltimore
819 North Patterson Park Ave.
Baltimore, Maryland 21231

410-327-1200-19
410-675-1855 (Fax)

Oliver Economic Development Corporation
1400 E Federal Street
Baltimore MD 21224

443-388-9809
410-685-0710 (Fax)

Southeast Community Development Corporation
3700 Eastern Avenue
Baltimore, Maryland 21224

410-342-3234-29
410-342-1719 (Fax)

St. Ambrose Housing Aid Center, Inc
321 E. 25th Street
Baltimore, Maryland 21218-5303

410-366-8362-216
410-366-8795 (Fax)

Public Housing Agencies

Housing Authority of Baltimore City
417 E. Fayette Street
Baltimore, MD 21202

410-396-3232
410-545-7771 (Fax)

Homelessness Services

Director, Homeless Services Program
Mayor's Office of Human Services
4 S. Frederick Street, 3rd Floor
Baltimore, MD 21202

410-396-3757
410-396-1590 (Fax)

Point of Contact for Homeless Persons:

Outreach Coordinator, Homeless Services Program
Mayor's Office of Human Services
4 S. Frederick Street, 3rd Floor
Baltimore, MD 21202

410-545-7360
410-396-1590 (Fax)



Baltimore County

Area Agency on Aging

Baltimore County Department of Aging AAA

611 Central Avenue
Towson MD 21204

410-887-2108
410-887-2159 (Fax)

Developmental Disabilities Resources

Developmental Disabilities Administration

Central Maryland Regional Office

1401 Severn Street
Baltimore, MD 21230

410-902-4500
410-234-8200
410-363-9430 (TTY)

Resource Coordination Offices

Service Coordination, Inc.

Kenilworth/Baltimore County Division

100 West Road Suite 301
Towson, MD 21204

410-828-5223
410-828-1689 (TTY)
410-828-1189 (Fax)

Service Coordination, Inc.

Towson/Baltimore County Division

8641 Loch Raven Blvd., Suite 2E
Towson, MD 21286-2311

410-882-4710
410-882-4716 (TTY)
410-882-4792 (Fax)

Service Coordination, Inc.

Woodlawn/Baltimore County Division

7133 Rutherford Road
Baltimore MD 21244-2717

410-265-5225
410-265-7707 (TTY)
410-265-6714 (Fax)

Service Coordination, Inc.

Pikesville/ Baltimore County Division

1777 Reisterstown Road, Suite 384
Baltimore, MD 21208

410-486-1582
410-486-5754 (TTY)
410-486-9065 (Fax)



Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Baltimore County Department of Health 410-887-3828
Bureau of Mental Health 410-887-3786 (Fax)
6401 York Road, 3rd Floor
Baltimore MD 21212

Consumer Organizations

A Place of Our Own, Inc 410-866-2296
A New Way of Life Drop-In Center
8061 Philadelphia Road
Rosedale MD 21237

On Our Own Center 410-282-1701
10 Dunman Way 800-307-2203 (Toll Free)
Baltimore MD 21222 410-282-2431 (Fax)

Alcohol and Drug Abuse Resources

Treatment Coordinator 410-887-3828
Bureau of Behavioral Health 410-887-3786 (Fax)
6401 York Road, Third Floor
Baltimore MD 21212

Prevention Coordinator 410-887-3828
Bureau of Behavioral Health 410-887-3786 (Fax)
Baltimore County Department of Health
6401 York Road, Third Floor
Baltimore MD 21212

Local Department of Social Services

Baltimore County Department of Social Services
6401 York Road 410-853-3000
Towson MD 21212 410-853-3955 (Fax)



Crisis Response

Family Crisis Center of Baltimore County
P.O. Box 3909
Baltimore, MD 21222

410-828-6390 (Hotline)
410-285-4357 (Office)
410-285-4361 (Fax)

General Disability Resources

Center for Independent Living

The Image Center
300 E. Joppa Road, Suite 302
Towson, MD 21286

410-982-6311 (Phone/TTY)

Local Office for Individuals with Disabilities

Baltimore County Commission on Disabilities
Drumcastle Center
6401 York Rd, 2nd Floor
Baltimore, MD 21212

410-887-3580
410-887-5696 (Fax)
1-887-2799 (TTY)

HUD Approved Housing Counseling Agencies

CCCS of Maryland and Delaware (Catonsville)
757 Frederick Road
Baltimore MD 21228

800-640-2227
410-869-8828 (Fax)

CCCS of Maryland and Delaware (Essex)
408 Eastern Boulevard
Baltimore MD 21221

800-640-2227
410-869-8828 (Fax)

CCCS of Maryland and Delaware (Parkville)
7905B Harford Road
Baltimore MD 21234

800-640-2227
410-869-8828 (Fax)

CCCS of Maryland and Delaware (Owings Mills)
10220 S. Dolefield Road
Owings Mill MD 21117

800-640-2227
410-869-8828 (Fax)

Liberty/Randallstown Coalition, Inc
3517 B Langrehr Road

410-521-5551



Baltimore MD 21244

Public Housing Agencies

| | |
|--|--------------|
| Baltimore County Housing Office | 410-853-8990 |
| Drumcastle Government Center | 410-853-8999 |
| 6401 York Road | |
| Baltimore, MD 21212 | |

Homelessness Services

| | |
|--|--------------------|
| Baltimore County Office of Community Conservation | 410-887-2886 |
| 6401 York Road, 2nd Floor | 410-887-5696 (Fax) |
| Baltimore, MD 21212 | |

Point of Contact for Homeless Persons:

Social Services

| | |
|---------------------|--------------------|
| 6401 York Rd. | 410-853-3000 |
| Second Floor | 410-887-5696 (Fax) |
| Baltimore, MD 21212 | |



Calvert County

Area Agency on Aging

Calvert County Office on Aging
450 West Dares Beach Road
Prince Frederick MD 20678

410-535-4606
301-855-1170 (D.C. Line)
410-535-1903 (Fax)

Developmental Disabilities Resources

Developmental Disabilities Administration

Southern Maryland Regional Office
312 Marshall Avenue, 7th Floor
Laurel MD 20707

301-362-5100
888-207-2479 (Toll Free)
301-362-5131 (TTY)

Resource Coordination Offices

Calvert County Health Department
134 Main Street Room 202
Prince Frederick MD 20678

410414-9367
301-855-1545
410-535-5285 (Fax)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Calvert County Mental Health Department
P.O. Box 980
Prince Frederick MD 20678

410-535-5400 x311
410-535-5285 (Fax)

Consumer Organizations

On Our Own of Calvert County, Inc.
P.O. Box 2961
Prince Frederick MD 20678

410-535-7576
301-855-1251
301-494-0665 (Fax)



Alcohol and Drug Abuse Resources

Treatment Coordinator

Calvert County Core Service Agency
P.O. Box 1180
Prince Frederick, MD 20678

410-535-3079
410-535-2220 (Fax)

Prevention Coordinator

Calvert Substance Abuse Services
P.O. Box 1158
Prince Frederick MD 20678

410-535-3079 x26
410-535-2220 (Fax)

Local Department of Social Services

Calvert County Department of Social Services

Louis L. Goldstein DC/MSW

200 Duke Street
Prince Frederick MD 20678

443-550-6900
410-286-7429 (Fax)

Crisis Response

Crisis Intervention Center

Calvert County Health Department

975 Solomons Island Road North, PO Box 980
Prince Frederick, MD 20678

410-535-1121 or
301-855-1075 (24 hour crisis helpline)

410- 535-5400
410)-535-5285 (Fax)

General Disability Resources

Center for Independent Living

Southern Maryland Center for Independent Living

38588 Brett Way, Suite 2
Mechanicsville, MD 20622

301-884-4498\5110
301-884-6099 (Fax)
TTY: 711



HUD Approved Housing Counseling Agencies

*See neighboring county resources.

Public Housing Agencies

| | |
|---|--------------|
| Calvert County Housing Authority | 410-535-5010 |
| 480 Main Street | 410-535-4246 |
| Prince Frederick, MD 20678 | |

Homelessness Services

| | |
|---|--------------------|
| Calvert County Health Department | 410-535-5400 |
| P.O. Box 980 | 410-414-9413 (Fax) |
| Prince Frederick, MD 20678 | |

Point of Contact for Homeless Persons:

| | |
|---------------------------------|--------------------|
| Mental Health Clinic | 410-535-5400 |
| P.O. Box 980 | 410-414-9413 (Fax) |
| Prince Frederick, MD 20678-0980 | |



Caroline County

Area Agency on Aging

Upper Shore Aging, Inc.
100 Schauber Road
Chestertown MD 21620

410-778-6000
410-778-3562 (Fax)
1-800-721-6651

Developmental Disabilities Resources

Developmental Disabilities Administration

Eastern Shore Regional Office
1500 Riverside Drive
Salisbury MD 21802

410-334-6920
888-219-0478 (Toll Free)
800-735-2258 (TTY)

Resource Coordination Offices

Caroline County Health Department
Box 10, 403 S. 7th Street
Denton MD 21629

410-479-8075
410-479-4911 (Fax)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Mid-Shore Mental Health Systems, Inc.
28578 Mary's Ct., Suite 1
Easton MD 21601

410-770-4801
410-770-4809 (Fax)

Consumer Organizations

Chesapeake Voyagers
342 N. Aurora Street
Easton, MD 21601

410-822-1601

Alcohol and Drug Abuse Resources

Treatment Coordinator
Caroline County Addictions Program
P.O. Box 10, 104 Franklin St.
Denton, MD 21629

410-479-1882 x303
410-479-0554 (Fax)



Prevention Coordinator

Caroline County Health Department
P.O. Box 10
Denton MD 21629

410- 479-3501
410- 479-4918 (Fax)

Local Department of Social Services

Caroline County Department of Social Services

207 SouthThrip Street
Denton MD 21629

410-819-4500
410-819-4501
410-479-5910 (Fax)

Crisis Response

Life Crisis Center

1- 800-422-0009 (Hotline)

General Disability Resources

Center for Independent Living

**Eastern Shore Center for Independent Living, Inc.
(ESCIL)**
309 Sunburst Highway, Suite 13
Cambridge MD 21613-2050

410-221-7701
410-221-7714 (Fax)
1-800-705-7944
410-221-5140 (TTY)

HUD Approved Housing Counseling Agencies

Maryland Rural Development Corporation

101 Cedar Lane, PO Box 739
Greensboro MD 21639-0739

410-269-0910
410-749-3710 (Fax)

Public Housing Agencies

Maryland Department of Housing and Community Development

100 Community Place
Crownsville, MD 21032

410-514-7500
410-514-7499 (Fax)



Homelessness Services

Mid-Shore Mental Health System, Inc
28578 Mary's Ct., Suite 1
Easton MD 21601

410-770-4801
410-770-4809 (Fax)

Point of Contact for Homeless Persons:

Chesapeake Helps
P.O. Box 8
Wye Mills, MD 21679

866-722-4577
410-827-7121 (Fax)



Carroll County

Area Agency on Aging

Carroll County Bureau of Aging
125 Stoner Avenue
Westminster MD 21157

410-386-3600 (Citizen Services Office)
410-386-3800 (Bureau of Aging Office)
410-840-0436 (Fax)

Developmental Disabilities Resources

Developmental Disabilities Administration

Western Maryland Regional Office
1360 Marshall Street
Hagerstown MD 21740

301-791-4670
202-313-3865
888-791-0193 (Toll Free)
301-791-4015 (TTY)

Resource Coordination Offices

Service Coordination Inc.
Westminster/Carroll County Division
95 Carroll Street, Suite 104
Westminster MD 21157-5006

410-876-0028
410-848-7968 (TTY)
410-876-4721 (Fax)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Carroll County Mental Health Department
209 S. Center Street, Box 460
Westminster MD 21158-0460

410-876-4440
410-876-4929 (Fax)

Consumer Organizations

On Our Own of Carroll County, Inc.
P.O. Box 1174
Westminster MD 21158

410-751-6600
410-751-2644 (Fax)



Alcohol and Drug Abuse Resources

Treatment Coordinator

Alcohol Drug Abuse Coordinator
Carroll County Health Department
P. O. Box 845
Westminster MD 21158

410-876-4410
410-876-4439 (Fax)

Prevention Coordinator

Junction, Inc.
98 North Court Street
P.O. Box 206
Westminster MD 21157

410-848-6100
410-848-3419 (Fax)

Local Department of Social Services

Carroll County Department of Social Services

10 Distillery Drive
Westminster MD 21157

410-386-3300
410-386-3429 (Fax)

Crisis Response

Maryland Crisis Hotline

Grassroots Crisis Intervention
6700 Freetown Road
Columbia, MD 21044-4137

800-422-0009
443-367-4787 (Fax)

General Disability Resources

Center for Independent Living

The Freedom Center, Inc.

14 W. Patrick St., Suite 10
Frederick MD 21702

301-846-7811
301-846-9070 (Fax)

Local Office for Individuals with Disabilities

Carroll County Department of Citizen Services

10 Distillery Drive, Suite 101
Westminster, MD 21157

410-386-3600
410-876-5255 (Fax)



HUD Approved Housing Counseling Agencies

*See neighboring county resources.

Public Housing Agencies

Carroll County Housing and Community Development 410-386-3600
10 Distillery Drive, Suite 101 410-876-5255 (Fax)
Westminster, MD 21157

Westminster Housing Office 410-848-2261
56 West Main Street 410-876-0865 (Fax)
Westminster, MD 21157

Homelessness Services

Carroll County's Department of Citizen Services 410-386-3600
10 Distillery Drive 410-876-5255 (Fax)
Westminster, MD 21157

Point of Contact for Homeless Persons:

Human Services Programs 410-857-2999
Ten Distillery Dr.
Ground Floor
Westminster, MD 21157



Cecil County

Area Agency on Aging

Senior Services and Community Transit of Cecil County

200 Chesapeake Blvd,
Suite 2550
Elkton, MD 21921

410-996-8435
410-620-9483 (Fax)

Developmental Disabilities Resources

Developmental Disabilities Administration

Eastern Shore Regional Office

1500 Riverside Drive
Salisbury MD 21802

410-334-6920
888-219-0478 (Toll Free)
800-735-2258 (TTY)

Resource Coordination Offices

Cecil County Health Department

John M. Byers Health Center
401 Bow Street
Elkton MD 21912

410-996-5106
410-996-5134 (Fax)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Cecil County Mental Health Department

401 Bow Street
Elkton MD 21912

410-996-5112
410-996-5134 (Fax)

Consumer Organizations

On Our Own of Cecil County

114 East Main Street P.O. Box 352
Elkton MD 21921

410-392-4228
866-620-7300 (Toll Free)
410-485-6497 (Fax)



Alcohol and Drug Abuse Resources

Treatment Coordinator

Division of Addictions
Alcohol and Drug Recovery Center
Cecil County Health Department
401 Bow Street
Elkton, MD 21921

410-996-5106 x 299
410-996-5707 (Fax)

Prevention Coordinator

Cecil County Substance Abuse Program
Division of Health Promotions
401 Bow Street
Elkton MD 21921

410-996-5168
410-996-5183 (Fax)

Local Department of Social Services

Cecil County Department of Social Services

Elkton DC/MSC
170 East Main Street
Elkton MD 21921

410-996-0100
410-996-0464 (Fax)

Crisis Response

Cecil County Department of Social Services Domestic
Violence/Rape Crisis Center
P.O. Box 2137
Elkton, MD 21922

410-996-0333 (Hotline)
410-996-0820 (Fax)

General Disability Resources

Center for Independent Living

**Eastern Shore Center for Independent Living, Inc.
(ESCIL)**
309 Sunburst Center, Suite 13
Cambridge MD 21613-2050

410-221-7701
800-705-7944 (Toll Free)
410-221-7714 (Fax)
410-221-5140 (TTY)



HUD Approved Housing Counseling Agencies

Cecil County Housing Agency 410-996-8216
200 Chesapeake Boulevard 410-996-5256 (Fax)
Suite 1800
Elkton, MD 21921

Public Housing Agencies

Cecil County Housing Agency 410-996-5245
200 Chesapeake Blvd., Suite 1800 410-996-5256 (Fax)
Elkton, MD 21921

Elkton Housing Authority 410-398-5018
150 E. Main Street 410-398-5019 (Fax)
Elkton, MD 21921

Homelessness Services

Cecil County Health Department, Mental Health Core 410-996-5112 x 239
Service Agency 410-996-5134 (Fax)
401 Bow street
Elkton, MD 21921

Point of Contact for Homeless Persons:
Program Monitor 410-996-5112
Cecil County Health Department 410-996-5134 (Fax)
401 Bow St.
Elkton, MD 21921



Charles County

Area Agency on Aging

Charles County Department of Community Services

8190 Port Tobacco Road
Port Tobacco MD 20677

301-934-9305
301-870-3388
301-934-5624 (Fax)

Developmental Disabilities Resources

Developmental Disabilities Administration

Southern Maryland Regional Office

312 Marshall Avenue, 7th Floor
Laurel MD 20707

301-362-5100
888-207-2480 (Toll Free)
301-362-5131 (TTY)
301-362-5130 (Fax)

Resource Coordination Offices

Charles County Health Department

4545 Crain Hwy
White Plains MD 20695

301-609-6830
301-934-4632 (Fax)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Charles County Human Services Partnership

c/o Charles County Government

4545 Crain Hwy, PO Box 1050
White Plains, MD 20695

301-609-5757
301-753-1699 (D.C. Metro)
301-609-5749 (Fax)
1-800-735-2258 (TDD)

Consumer Organizations

On Our Own of Charles County, Inc.

P.O. Box 1651
White Plains MD 20695-1651

301-743-3508
301-638-2963



Alcohol and Drug Abuse Resources

Treatment Coordinator

Substance Abuse Treatment and Prevention Services
Charles County Department of Health
P.O. Box 1050 White Plains, MD 20695

301-609-6616
301-934-1234 (Fax)

Prevention Coordinator

Prevention Coordinator
Charles County Health Department
Substance Abuse Services
Prevention Program
P.O. Box 1050
White Plains MD 20695

301-609-6631; 301-609-6600
301-934-1234 (Fax)

Local Department of Social Services

Charles County Department of Social Services

200 Kent Avenue
LaPlata MD 20646

301-392-6400
301-870-3958 (Fax)

Crisis Response

Center for Abused Persons in Waldorf, MD

301-645-3335 (Hotline)

General Disability Resources

Center for Independent Living

Southern Maryland Center for Independent Living
38588 Brett Way, Suite 2
Mechanicsville, MD 20622

301-884-4498\5110
301-884-6099 (Fax)
711 (TTY)



HUD Approved Housing Counseling Agencies

Southern Maryland Tri-County Community Action 301-274-4474 x262
8383 Leonardtown, Road 301-274-0423 (Fax)
P. O. Box 280
Hughesville, Maryland 20637

Public Housing Agencies

Charles County Commissioners 301-934-0112
8190 Port Tobacco Road 301-934-5624
Port Tobacco, MD 20677

Homelessness Services

Calvert County Health Department 410-535-5400
P.O. Box 980 410-414-9413 (Fax)
Prince Frederick, MD 20678

Point of Contact for Homeless Persons:
Mental Health Clinic 410-535-5400
P.O. Box 980 410-414-9413 (Fax)
Prince Frederick, MD 20678-0980



Dorchester County

Area Agencies on Aging

Dorchester Co. Health Department Office on Aging

MAC, Inc.

Area Agency on Aging

909 Progress Circle, Suite 100

Salisbury, MD 21804

410-742-0505

410-742-0525 (Fax)

Developmental Disability Resources

Developmental Disabilities Administration

Eastern Shore Regional Office

1500 Riverside Drive

Salisbury MD 21802

410-334-6920

888-219-0478 (Toll Free)

800-735-2258 (TTY)

Resource Coordination Offices

Dorchester County Health Department

3 Cedar Street

Cambridge MD 21613

410-376-0024

410-901-8197 (Fax)

410-376-0024 (TTY)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Mid-Shore Mental Health Systems, Inc.

28578 Mary's Ct., Suite 1

Easton, MD 21601

410-770-4801

410-770-4809 (Fax)

Consumer Organizations

Chesapeake Voyagers

342 N. Aurora Street

Easton, MD 21601

410-822-1601

410-822-1621 (Fax)



Alcohol and Drug Abuse Resources

Treatment Coordinator 410-228-7714 x106
Dorchester County Addictions Program 410-228-8049 (Fax)
310 Gay Street, Lower Level
Cambridge, MD 21613

Prevention Coordinator 410-901-8134
Prevention Coordinator 410-901-8199 (Fax)
Dorchester County Health Department
3 Cedar Street
Cambridge MD 21613

Local Department of Social Services

Dorchester County Department of Social Services
627 Race Street 410-901-4100
Cambridge MD 21613 410-901-1047 (Fax)

Crisis Response

For All Seasons, Inc. 410- 820-5600
300 Talbot Street
Easton, MD

General Disability Resources

Maryland Centers for Independent Living

Eastern Shore Center for Independent Living, Inc. 410-221-7701
(ESCIL) 800-705-7944 (Toll Free)
309 Sunburst Center, Suite 13 410-221-7714 (Fax)
Cambridge, MD 21613-2050 410-221-5140 (TTY)



HUD Approved Housing Counseling Agencies

*See neighboring county resources.

Public Housing Agencies

Cambridge Housing Authority
700 Weaver Avenue
Cambridge, MD 21613

410-228-6856
410-228-5553 (Fax)

Homelessness Services

Mid-Shore Mental Health System, Inc
28578 Mary's Ct., Suite 1
Easton MD 21601

410-770-4801
410-770-4809 (Fax)

Point of Contact for Homeless Persons:

Chesapeake Helps
P.O. Box 8
Wye Mills, MD 21679

866-722-4577
410-827-7121 (Fax)



Frederick County

Area Agency on Aging

Frederick County Department of Aging

1440 Taney Avenue
Frederick MD 21702

301-694-1605
301-600-3554 (Fax)

Developmental Disability Resources

Developmental Disabilities Administration

Western Maryland Regional Office

1360 Marshall Street
Hagerstown MD 21740

301-791-4670
888-791-0193 (Toll Free)
301-791-4015 (TTY)

Resource Coordination Offices

Service Coordination, Inc.

Frederick County Division

620 A Research Drive
Frederick MD 21703-8619

301-663--0909
301-663-0936 (TTY)
301-695-6454 (Fax)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Mental Health Management Agency

22 S. Market Street, Suite 8
Frederick MD 21701

301-682-6017
301-682-6019 (Fax)

Frederick County Mental Health Association

301-662-2255 (24 hour crisis hotline)

Consumer Organizations

On Our Own of Frederick County, Inc.

217 North Market Street
P.O. Box 3744
Frederick MD 21705

301-620-0555 (Phone/Fax)



Alcohol and Drug Abuse Resources

Treatment Coordinator

Frederick County Health Department
Substance Abuse Services
350 Montevue Lane
Frederick, MD 21702

301-600-3292
301-600-3298 (Fax)

Prevention Coordinator

AODA Prevention Supervisor
Division Public Information Representative
Frederick Co. Health Department
Substance Abuse Division
350 Montevue Lane
Frederick MD 21702

301-600-3285
301-600-3298 (Fax)

Local Department of Social Services

Frederick County Department of Social Services

100 East All Saints Street
Frederick MD 21701
Mailing Address:
P.O. Box 237
Frederick MD 21705

301-694-4555
301-694-4550 (Fax)

Crisis Response

Frederick County Hotline

263 West Patrick Street
Frederick, MD 21701-6916

301-662-2255

General Disability Resources

Center for Independent Living

The Freedom Center, Inc.
14 W. Patrick St., Suite 10
Frederick MD 21702

301-846-7811
301-846-9070 (Fax)



Local Office for Individuals with Disabilities

Frederick County Commission on Disabilities
12 E Church Street
Frederick, MD 21701

301-600-9000
301-631-2314 (Fax)

HUD Approved Housing Counseling Agencies

Frederick Community Action Agency
100 S. Market Street
Frederick, Maryland 21701-5527

301-600-1506
301-662-9079 (Fax)

CCCS of Greater Washington
1003 W. 7th street, Suite 404
Frederick, Maryland 21701

301-695-0369
301-695-4878 (Fax)

Interfaith Housing Alliance, Inc.
731 N. Market Street
Frederick MD 21701

301-662-4225

Public Housing Agencies

**Frederick County Department of Housing and
Community Development**
520 N. Market Street
Frederick, MD 21701

301-600-6091
301-600-3585 (Fax)

Frederick Housing Authority (City)
209 Madison Street
Frederick, MD 21701

301-662-8173
301-663-1464 (Fax)

Homelessness Services

Frederick Community Action Agency
100 South Market Street
Frederick, MD 21701

301-600-1506
301-662-9079 (Fax)

Point of Contact for Homeless Persons:
Community Action Agency
100 S. Market St.
Frederick, MD 21701-5527

301-600-1506
301-662-9079 (Fax)



Garrett County

Area Agency on Aging

Garrett County Area Agency on Aging
104 E. Center Street
Oakland MD 21550

301-334-9431
301-334-8555 (Fax)

Developmental Disabilities Resources

Developmental Disabilities Resources

Western Maryland Regional Office
1360 Marshall Street
Hagerstown MD 21740

301-791-4670
888-791-0193 (Toll Free)
301-791-4015 (TTY)

Resource Coordination Offices

Service Coordination Inc.
Oakland/Garrett County Division
315 Dawson Avenue
Oakland MD 21550-4006

301-334-9505
301-334-9505 (TTY)
301-334-4786 (Fax)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Garrett County Core Service Agency.
1025 Memorial Drive
Oakland MD 21550-1943

301-334-7440
877-286-8642 (Toll Free)
301-334-7441 (Fax)

Consumer Organizations

The Right Step
14719 Garrett Highway
Oakland MD 21550-4026

301-334-1314
877-694-8345 (Toll Free)
301-334-4631 (Fax)



Alcohol and Drug Abuse Resources

Treatment Coordinator

Garrett County Center for Behavioral Health
Garrett County Health Department
1025 Memorial Drive
Oakland, MD 21550

301-334-7670
301-334-7671 (Fax)

Prevention Coordinator

Garrett County Health
Department
1025 Memorial Drive
Oakland MD 21550

301-334-7730
301-334-7701 (Fax)

Local Department of Social Services

Garrett County Department of Social Services

12578 Garrett Highway
Oakland MD 21550-1159

301-533-3000
301-334-5426 (TTY)
301-334-5449 (Fax)

Crisis Response

Dove Center

Oakland, MD

301-334-9000 (Hotline)
301-334-6255
1-800-656-HOPE (4673)

Youth Crisis Hotline – for citizens of any age

800-422-0009 (24 hour service)

General Disability Resources

Center for Independent Living

Resources for Independence, Inc.

100 North Mechanic Street
Cumberland MD 21502

301-784-1744
800-371-1986 (Toll Free)
301-784-1766 (Fax)



HUD Approved Housing Counseling Agencies

Garrett County Community Action Committee, Inc 301-334-9431
108 E. Center Street 888-877-8403 (Toll Free)
Oakland MD 21550-1328 301-334-8555 (Fax)

Public Housing Agencies

Garrett County Community Action Committee 301-334-9431
Housing Services
104 East Center Street
Oakland, MD 21550

Homelessness Services

Garrett County Community Action Committee, Inc.
(GCCAC) 301-334-9431 x149
104 East Center Street 301-334-8555 (Fax)
Oakland , MD 21550

Point of Contact for Homeless Persons:

Housing Director 301-334-9431
Community Action Committee, Inc. 301-334-8555 (Fax)
104 E. Center St.
Oakland, MD 21550



Harford County

Area Agency on Aging

Harford County Office on Aging
145 N. Hickory Avenue
Bel Air, MD 21014

410-638-3025
410-879-2000
410-893-2371 (Fax)

Developmental Disabilities Resources

Developmental Disabilities Administration

Central Maryland Regional Office
1401 Severn Street
Baltimore, MD 21230

410 234-8200
877-874-2494 (Toll Free)
410-363-9430 (TTY)

Resource Coordination Offices

**Service Coordination, Inc.
Harford County Division**
121 Industry Lane
Forrest Hill, MD 21050

410-893-0393
410-893-0397 (TTY)
410-893-4918 (Fax)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Harford County CSA
206 South Hays Street, Suite 201
Bel Air MD 21014

410-803-8726
410-803-8732 (Fax)

Alcohol and Drug Abuse Resources

Treatment Coordinator
Harford County Health Department
120 Hays Street
Bel Air, MD 21014

410-877-2360
410-638-4954 (Fax)



Prevention Coordinator
Harford County Office of Drug Control Policy
319 South Main Street
Bel Air MD 21014

410-638-3333 or 410-879-2000 x3333
410-638-3329 (Fax)

Local Department of Social Services

Harford County Department of Social Services
2 South Bond Street
Bel Air MD 21014

410-836-4700
410-836-4945 (Fax)

Crisis Response

Mobile Crisis Services

410-638-5248
(M-F 8:00 -12:00 midnight)

General Disability Resources

Center for Independent Living

The Image Center
300 E. Joppa Road, Suite 302
Towson, MD 21286

410-982-6311 (Phone/TTY)

Local Office for Individuals with Disabilities

Harford County Department of Community Services
319 S. Main Street
Bel Air, MD 21014

410-638-3373
410-638-1387 (TTY)
410-803-0433 (Fax)

HUD Approved Housing Counseling Agencies

Harford County Housing Agency
15 South Main Street, Suite 106
Bel Air, Maryland 21014

410-638-3045 or 3047
410-893-9816 (Fax)

Home Partnership, Inc.
626 Towne Center Drive
Joppatowne, MD 21085

410-679-3200
410-679-3208 (Fax)



CCCS of Maryland and Delaware
1202 Agora Drive
Bel Air, MD

800-640-2227
410-869-8828 (Fax)

Public Housing Agencies

Harford County Housing Agency
15 South Main Street, Suite 106
Bel Air, MD 21014

410-638-3045
410-893-9816 (Fax)

Havre De Grace Housing Authority
101 Stansbury Court
Havre De Grace, MD 21078

410-939-2097
410-939-6053

Homelessness Services

Grants Specialist
Harford County Dept. of Community Services
319 S. Main Street
Bel Air, MD 21014

410-638-3389
410-803-0433 (Fax)

Point of Contact for Homeless Persons:

Homeless Case Manager

Social Services
Two South Bend St.
Bel Air, MD 21014

410-836-4541
410-836-4943 (Fax)



Howard County

Area Agency on Aging

Howard County Office on Aging
6751 Columbia Gateway Drive, 2nd Floor
Columbia, MD 21046

410-313-6410
410-313-6540 (Fax)
410-313-6401 (TTY)

Developmental Disabilities Resources

Developmental Disabilities Administration

Central Maryland Regional Office
1401 Severn Street
Baltimore, MD 21230

410-234-8200
1-877-874-2494
410-363-9430 (TTY)

Resource Coordination Offices

Service Coordination, Inc.
Columbia/Howard County Division
10480 Little Patuxent Parkway Suite 950
Columbia MD 21044

410-772-8774
410-772-8781 (TTY)
410-772-8789 (Fax)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Howard County Mental Health Authority
9151 Rumsey Road, Suite 150
Columbia, MD 21045

410-313-7350
410-313-7374 (Fax)

Consumer Organizations

On Our Own of Howard County, Inc
P.O. Box 1666
Ellicott City MD 21041

410-772-7905
410--772-7906 (Fax)



Alcohol and Drug Abuse Resources

Treatment Coordinator 410-313-6225
Howard County Health Department 410-313-6212 (Fax)
7178 Columbia Gateway Drive
Columbia, MD 21046

Prevention Coordinator 410-313-7235
Substance Abuse Services 410-313-6212 (Fax)
Howard County Health Department
7178 Columbia Gateway Drive
Columbia, MD 21046

Local Department of Social Services

Howard County Department of Social Services
7121 Columbia Gateway Drive 410-872-8700
Columbia MD 21046 410-872-4222 (Fax)

Crisis Response

Howard County Crisis Response 410-531-6677 (evening hours only)

Grassroots Crisis Intervention Center, Inc. 410-531-6677 (Hotline)
6700 Freetown Road 410-531-6006
Columbia, MD 21044 410-531-3487 (Fax)

General Disability Resources

Center for Independent Living

Accessible Resources for Independence 410-537-0441
Anticipated Opening: Spring 2011

Local Office for Individuals with Disabilities

Howard County Commission on Disabilities 410-313-6402
6751 Columbia Gateway Drive, Suite 204 410-313-6401 (TTY)
Columbia, MD 21046 410-313-6424 (Fax)



HUD Approved Housing Counseling Agencies

Howard County Office of Aging 410-313-6410
6751 Columbia Gateway Drive
Columbia, Maryland 21046

Public Housing Agencies

Howard County Housing Commission 410-313-6320
6751 Columbia Gateway Drive 410-313-6092 (Fax)
Columbia, MD 21046

Homelessness Services

Grants Officer 410-313-6411
Howard County Department of Citizen Services 410-313-6424 (Fax)
6751 Columbia Gateway Drive, Suite 300
Columbia, MD 21046

Point of Contact for Homeless Persons:

Grants Officer 410-313-6411
Howard County Government 410-313-6424 (Fax)
6751 Columbia Gateway Dr.
Columbia, MD 21046



Kent County

Area Agency on Aging

Upper Shore Aging, Inc.
100 Schaubert Road
Chestertown MD 21620

410-778-6000
410-778-3562 (Fax)
1-800-721-6651

Developmental Disabilities Resources

Developmental Disabilities Administration

Eastern Shore Regional Office
1500 Riverside Drive
Salisbury MD 21802

410-334-6920
1-888-219-0478 (Toll Free)
1-800-735-2258 (TTY)

Resource Coordination Offices

Kent County Health Department
Box 359, 125 S. Lynchburg Street
Chestertown MD 21620

410-778-1350
410-778-6119 (Fax)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Mid Shore Health Systems, Inc.
28578 Mary's Ct., Suite 1
Easton MD 21601

410-770-4801
410-770-4809 (Fax)

Consumer Organizations

Chesapeake Voyagers
342 N. Aurora Street
Easton, MD 21601

410-822-1601



Alcohol and Drug Abuse Resources

Treatment Coordinator

Kent County Health Department
300 Scheeler Road, P.O. Box 229
Chestertown, MD 21620

410-778-6404 x33
410-778-7052 (Fax)

Prevention Coordinator

Kent County Behavioral Health
Substance Abuse Prevention Services
300 Scheeler Road, P.O. Box 229
Chestertown MD 21620

410-778-7918 x223
410-778-7013 (Fax)

Local Department of Social Services

Kent County Department of Social Services

350 High Street
Chestertown MD 21620
Mailing Address:
P.O. Box 670
Chestertown MD 21620

410-810-7600
410-778-1497 (Fax)

Crisis Response

Mid-Shore Council on Family Violence

1-800-927-4673

General Disability Resources

Center for Independent Living

**Eastern Shore Center for Independent Living, Inc.
(ESCIL)**
309 Sunburst Center, Suite 13
Cambridge MD 21613-2050

410-221-7701
800-705-7944 (Toll Free)
410-221-7714 (Fax)
410-221-5140 (TTY)



HUD Approved Housing Counseling Agencies

*See neighboring county resources.

Public Housing Agencies

| | |
|---|--------------------|
| MD Department of Housing and Community Development | 410-514-7500 |
| 100 Community Place | 410-514-7499 (Fax) |
| Crownsville, MD 21032 | |

Homelessness Services

| | |
|--|--------------------|
| Mid-Shore Mental Health System, Inc | 410-770-4801 |
| 28578 Mary's Ct., Suite 1 | 410-770-4809 (Fax) |
| Easton MD 21601 | |

Point of Contact for Homeless Persons:

| | |
|-------------------------|--------------------|
| Chesapeake Helps | 866-722-4577 |
| P.O. Box 8 | 410-827-7121 (Fax) |
| Wye Mills, MD 21679 | |



Montgomery County

Area Agency on Aging

| | |
|--|--------------------|
| Montgomery County Area Agency | 240-777-3000 |
| Division of Aging and Disability Services | 240-777-1436 (Fax) |
| 401 Hungerford Drive, 4 th Floor | 240-777-4575 (TTY) |
| Rockville MD 20850 | |

Developmental Disabilities Resources

Developmental Disabilities Administration

| | |
|--|--------------------------|
| Southern Maryland Regional Office | 301-362-5100 |
| 312 Marshall Avenue, 7th Floor | 888-207-2481 (Toll Free) |
| Laurel MD 20707 | 301-362-5131 (TTY) |

Resource Coordination Offices

| | |
|--|--------------------|
| Montgomery County Department of Health and Human Services | 240- 777-1216 |
| 11 N. Washington Street, Suite 450 | 240-777-1217 (TTY) |
| Rockville, MD 20850 | |

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

| | |
|--|--------------------|
| Montgomery County Government | 240-777-1400 |
| Department of Health and Human Services | 301-279-1692 (Fax) |
| 401 Hungerford Drive, 5 th floor | |
| Rockville MD 20850 | |

| | |
|--|--------------------|
| Montgomery County Government | 240-777-1414 |
| Department of Health and Human Services | 240-777-1145 (Fax) |
| 751 Twinbrook Parkway | |
| Rockville MD 20851 | |



Consumer Organizations

On Our Own of Montgomery County, Inc.
434 East Diamond Avenue
Gaithersburg MD 20877

240-683-5555
240-683-5461 (Fax)

Silver Spring Wellness
7961 Eastern Ave., 1st Floor
Silver Spring, MD 20910

301-589-2303 x108
301-585-2965 (Fax)

Alcohol and Drug Abuse Resources

Treatment Coordinator
Montgomery County Department of Health & Human
Services
401 Hungerford Drive - Suite 458
Rockville, MD 20850

240-777-1310
240-777-3307 (Fax)

Prevention Coordinator
Montgomery Co Dept. of Health & Human Services
2424 Reddie Drive #238
Wheaton, MD 20902

240-777-1116
240-777-3295 (Fax)

Crisis Response Systems

Montgomery County Crisis Center

240-777-4000 (never closes)

Montgomery County Mobile Crisis Team
(8 a.m. – midnight, daily)

240-777-4000 (never closes)
240-777-4815 (TTY)

Local Department of Social Services

Montgomery County Department of Social Services
401 Hungerford Drive, 5th Floor
Rockville MD 20850

240-777-1245
240-777-1494
240-777-1245 (TTY)



General Disability Resources

Center for Independent Living

Independence Now, Inc.

12301 Old Columbia Pike, Suite 101
Silver Spring MD 20904

301-277-2839
301-625-9777 (Fax)
711 (TTY)

Local Office for Individuals with Disabilities

Montgomery County Commission on People with Disabilities

Department of Health and Human Services
401 Hungerford Drive, 4th Floor
Rockville, MD 20850

240-777-1246
240-777-1288 (Fax)
711 (TTY)

HUD Approved Housing Counseling Agencies

Consumer Credit Counseling of Greater Washington

15847 Crabbs Branch Way
Rockville, MD 20855

301-590-1010
800-747-4222
301-948-7498 (Fax)

Homefree USA of Montgomery County, MD

640 East Diamond Ave, Room C
Gaithersburg, MD 20877

301-355-6140
301-355-7640 (Fax)

Housing and Community Initiatives, Inc

444 N. Frederick Avenue, Suite 305
Gaithersburg, MD 20877

301-590-2765
410-540-9180 (Fax)

National Foundation for Credit Counseling, Inc

801 Roeder Road, Suite 900
Silver Spring, MD 20910-3372

800-388-2227
866-845-2227
301-589-8256 (Fax)

Public Housing Agencies

Housing Opportunities Commission of Montgomery County

10400 Detrick Avenue
Kensington, MD 20895

240-773-9000
301-949-4690

Rockville Housing Authority

621A Southlawn Lane
Rockville, MD 20850

301-424-6265
301-217-5857 (Fax)



Homelessness Services

Department of Health and Human Services
401 Hungerford Drive
Rockville, MD 20850

240-777-1179
240-777-1494 (Fax)

Point of Contact for Homeless Persons:

Administrator for Homeless Services
Montgomery County Special Needs Housing
1301 Piccard Dr.
Second Floor
Rockville, MD 20850

240-777-4125
240-777-4100 (Fax)



Prince George's County

Area Agency on Aging

Prince George's County Department of Family Services
Aging Services Division
6420 Allentown Road
Camp Springs, MD 20748

301-265-8450
301-248-5358 (Fax)

Developmental Disabilities Resources

Developmental Disabilities Administration

Southern Maryland Regional Office
312 Marshall Avenue, 7th Floor
Laurel MD 20707

301-362-5100
888-207-2482 (Toll Free)
301-362-5130 (TTY)

Resource Coordination Offices

Resource Connections of Prince George's County
4550 Forbes Boulevard, Suite 120
Lanham, MD 20706

301-429-9300
301-429-9257 (Fax)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

**Prince George's County Government
Department of Family Services**
Harriett Hunter Bldg
6420 Allentown Rd.
Camp Springs, MD 20748

301-265-8400
301-248-4886 (Fax)

Consumer Organizations

On Our Own of Prince George's County, Inc.
6513 Queens Chapel Road
University Park MD 20782

301-699-8939
301-699-5378 (Fax)



Alcohol and Drug Abuse Resources

Treatment Coordinator

Director of Addictions
Prince George's County Health Department
1701 McCormick Drive, Suite 230
Largo, MD 20774

301-883-7853
301-883-7881 (Fax)

Prevention Coordinator

Prince George's County Health Department
1801 McCormick Drive
Suite 250
Largo, MD 20774

301-883-3508
301-772-2831 (Fax)

Crisis Response Systems

Prince George's County Crisis Response System

301-927-4500

Local Department of Social Services

Prince George's County Department of Social Services

805 Brightseat Road
Landover MD 20785-4723

301-909-7000

General Disability Resources

Center for Independent Living

Independence Now, Inc.

12301 Old Columbia
Silver Spring, MD20904

301-277-2839
301-277-4587 (Fax)
711 (TTY)



Local Office for Individuals with Disabilities

Individuals with Disabilities Division

Department of Family Services
5012 Rhode Island Avenue Suite 114
Hyattsville, MD 20781

301-985-3890
301-985-3889 (Fax)
711 (TTY)

HUD Approved Housing Counseling Agencies

Clearpoint Financial Solutions, Inc

9344 Lanham Severn Road #205
Lanham, MD 20706

877-877-1995

Greater Washington Urban League

5012 Rhode Island Avenue, Suite 103
Hyattsville, MD 20781

301-985-3519
301-985-3523 (Fax)

Homefree – USA

3401 A East-West Highway
Hyattsville, MD 20782

301-891-8400
301-891-8434 (Fax)

Housing Initiatives Partnership, Inc.

6525 Belcrest Road
Hyattsville, Maryland 20782

301-699-3835
301-699-8184 (Fax)

Housing Options & Planning Enterprise, Inc

6192 Oxen Hill Road, Suite 405
Oxen Hill, Maryland 20745

301-567-3330
301-567-3320 (Fax)

Kairos Development Corporation, Inc.

5601 Old Branch Avenue
Camp Springs, Maryland 20748

301-899-1180
301-899-8487 (Fax)

Roots of Mankind Corporation

4273 Branch Avenue, Suite 205
Temple Hills, Maryland 20748

301- 899-6800
301-899-8444 (Fax)

SEED – SOWING Empowerment in Economic Development

6200 Riverdale Road, Suite 201
Riverdale, Maryland 20737

301-458-9808
301-864-5448 (Fax)

United Communities Against Poverty

1400 Doewood Lane, P.O. Box 31356
Capitol Heights, Maryland 20731-0356

301-322-5700
301-322-3881 (Fax)



Unity Economic Development Corporation
5801 Allentown Road, Suite 309
Suitland, MD 20746

301-505-0331
301-505-2242 (Fax)

Public Housing Agencies

College Park Housing Authority
9014 Rhode Island Avenue
College Park, MD 20740

301-345-3600
301-345-4292 (Fax)

Glenarden Housing Authority
8639 Glenarden Parkway
Glenarden, MD 20706

301-772-0880
301-322-1945 (Fax)

Prince George's Housing Authority
9400 Peppercorn Place, Suite 200
Largo, MD 20774

301-883-5531
301-883-9832

Homelessness Services

Prince George's County Department of Social Services
805 Brightseat Road
Landover, MD 20785

301-909-6330
301-909-6331 (Fax)

Point of Contact for Homeless Persons:

Community Crisis Services- Homeless HOTLINE

888-731-0999



Queen Anne's County

Area Agency on Aging

Queen Anne's County Department on Aging 410-758-0848
Area Agency on Aging 410-758-4489 (Fax)
104 Powell Street
Centreville, MD 21617

Developmental Disabilities Resources

Developmental Disabilities Administration

Eastern Shore Regional Office 410-334-6920
1500 Riverside Drive 888-219-0478 (Toll Free)
Salisbury, MD 21801 800-735-2258 (TTY)

Resource Coordination Offices

Queen Anne's County Health Department 410-758-0720
206 N. Commerce Street 410-758-2838 (Fax)
Centreville, MD 21617

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Mid-Shore Mental Health Systems, Inc. 410-770-4801
28578 Mary's Ct., Suite 1 410-770-4809 (Fax)
Easton, MD 21601

Consumer Organizations

Chesapeake Voyagers 410-822-1601
342 N. Aurora Street
Easton, MD 21601



Alcohol and Drug Abuse Resources

Treatment Coordinator

Alcohol and Drug Abuse Services
Queen Anne's County Health Department
206 North Commerce Street
Centreville, MD 21617

410-758-1306 x314
410-758-2133 (Fax)

Prevention Coordinator

Queen Anne's County Alcohol
and Drug Abuse Services
206 North Commerce Street
Centreville MD 21617

410-758-1306 x304
410-758-2133 (Fax)

Crisis Response

Mid-Shore Council on Family Violence

1-800-927-4673

Local Department of Social Services

Queen Anne's County Department of Social Services

120 Broadway
Centreville, MD 21617

410-758-5100
410-758-5164 (TTY)
410-758-8110 (Fax)

General Disability Resources

Center for Independent Living

**Eastern Shore Center for Independent Living, Inc.
(ESCIL)**
309 Sunburst, Suite 13
Cambridge MD 21613-2050

410-221-7701
800-705-7944 (Toll Free)
410-221-7714 (Fax)
410-221-5140 (TTY)

HUD Approved Housing Counseling Agencies

***See neighboring county resources.**



Public Housing Agencies

Queen Anne's County Housing Authority
P.O. Box 327
107 North Liberty Street
Centreville, MD 21617

410-758-3977
410-758-1170

Homelessness Services

Mid-Shore Mental Health System, Inc
28578 Mary's Ct., Suite 1
Easton MD 21601

410-770-4801
410-770-4809 (Fax)

Point of Contact for Homeless Persons:

Chesapeake Helps
P.O. Box 8
Wye Mills, MD 21679

866-722-4577
410-827-7121 (Fax)



St. Mary's County

Area Agency on Aging

St. Mary's County Office on Aging

Area Agency on Aging
41780 Baldrige Street
P.O. Box 653
Leonardtown, MD 20650

301-737-5670
301-737-5683

Developmental Disabilities Resources

Developmental Disabilities Administration

Southern Maryland Regional Office
312 Marshall Avenue, 7th Floor
Laurel, MD 20707

301-362-5100
888-207-2482 (Toll Free)
301-362-5131 (TTY)
301-662-5130 Fax

Resource Coordination Offices

St. Mary's County Health Department

Peabody Street
P.O. Box 316
Leonardtown, MD 20650

301-475-4330
301-475-4350 (Fax)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Mental Health Authority of St. Mary's Inc.
23115 Leonard Hall Drive
P.O. Box 653
Leonardtown, MD 20650

301-475-4200 x1680
301-475-4000

Consumer Organizations

On Our Own of St. Mary's County, Inc.

P.O. Box 1506
Leonardtown, MD 20650

301-997-1066
301-997-1065 (Fax)



Alcohol and Drug Abuse Resources

Treatment Coordinator

Mental Health Coordinator
St. Mary's County Government
Department of Human Services
23115 Leonard Hall Drive, P.O. Box 653
Leonardtown, MD 20650

301-475-4200 x 1682
301-475-4000 (Fax)

Prevention Coordinator

Governmental Center
Office of Community Services
P.O. Box 653
Leonardtown, MD 20650

301-475-4200 x 1847
301-475-4268 (Fax)

Local Department of Social Services

St. Mary's County Department of Social Services

Joseph D. Carter Building
23110 Leonard Hall Drive
Leonardtown MD 20650

240-895-7000
240-895-7099 (Fax)

Crisis Response

St. Mary's County Crisis Response

301-863-6661

General Disability Resources

Center for Independent Living

Southern Maryland Center for Independent Living
38588 Brett Way, Suite 2
Mechanicsville, MD 20622

301-884-4498/5110
301-884-6099 (Fax)
711 (TTY)

Local Office for Individuals with Disabilities

St. Mary's County Commission for the Disabled
PO Box 663
Leonardtown, MD 20650

301-475-4632
301-475-4489 (Fax)



HUD Approved Housing Counseling Agencies

*See neighboring county resources.

Public Housing Agencies

St. Mary's County Housing Authority
21155 Lexwood Drive
Lexington Park, MD 20653

301-866-6590
301-737-5628

Homelessness Services

Calvert County Health Department
P.O. Box 980
Prince Frederick, MD 20678

410-535-5400
410-414-9413 (Fax)

Point of Contact for Homeless Persons:
Mental Health Clinic
P.O. Box 980
Prince Frederick, MD 20678-0980

410-535-5400
410-414-9413 (Fax)



Somerset County

Area Agencies on Aging

Somerset County Office on Aging

MAC, Inc. 410-742-0505
Area Agency on Aging 410-742-0525 (Fax)
909 Progress Circle, Suite 100
Salisbury, MD 21804

Developmental Disabilities Resources

Developmental Disabilities Administration

Eastern Shore Regional Office 410-334-6920
1500 Riverside Drive 888-219-0478 (Toll Free)
Salisbury MD 21801 800-735-2258 (TTY)

Resource Coordination Offices

Somerset County Health Department 443-523-1800
7920 Crisfield Highway 410-651-2572 (Fax)
Westover MD 21871

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Somerset/Wicomico Regional Core Service Agency 410-543-6981
108 East Main St. 410-219-2876 (Fax)
Salisbury, MD 21801

Consumer Organizations

Chesapeake Voyagers 410-822-1601
342 N. Aurora Street
Easton, MD 21601



Alcohol and Drug Abuse Resources

Treatment Coordinator

Behavioral Health Services Addiction Program
Somerset County Health Department
11674 Somerset Avenue
Princess Anne, MD 21853

443-523-1780
410-651-3189 (Fax)

Prevention Coordinator

Somerset County Health Department
7920 Crisfield Highway
Westover, MD 21871

443-523-1725
410-651-3425 (Fax)

Crisis Response

Life Crisis Center

410-749-4357

Local Department of Social Services

Somerset County Department of Social Services

30397 Mt. Vernon Road
Princess Anne MD 21853
Mailing Address:
P.O. Box 369
Princess Anne MD 21853

410-677-4200
410-677-4300 (Fax)

General Disability Resources

Center for Independent Living

Eastern Shore Center for Independent Living, Inc.

(ESCIL)
309 Sunburst Center, Suite 13
Cambridge MD 21613-2050

410-221-7701
800-705-7944 (Toll Free)
410-221-7714 (Fax)
410-221-5140 (TTY)



HUD Approved Housing Counseling Agencies

*See neighboring county resources.

Public Housing Agencies

| | |
|---|------------------------------------|
| Crisfield Housing Authority 115 S. 7 th Street Crisfield, MD 21817 | 410-968-0289 410-968-0053 |
| Maryland Department of Housing and Community Development 100 Community Place Crownsville, MD 21032 | 410-514-7500 410-514-7499 (Fax) |

Homelessness Services

| | |
|--|------------------------------------|
| Director of Behavioral Health Somerset County Health Department 7920 Crisfield Highway Westover, MD 21817 | 443-523-1782 410-651-2572 (Fax) |
| <i>Point of Contact for Homeless Persons:</i> Somerset County Health Department 7920 Crisfield Hwy. Westover, MD 21871 | 443-523-1812 410-651-2572 (Fax) |



Talbot County

Area Agency on Aging

Upper Shore Aging, Inc.
100 Schaubert Road
Chestertown MD 21620

410-778-6000
410-778-3562 (Fax)
1-800-721-6651

Developmental Disabilities Resources

Developmental Disabilities Administration

Eastern Shore Regional Office
1500 Riverside Drive
Salisbury MD 21801

410-334-6920
1-888-219-0478 (Toll Free)
1-800-735-2258 (TTY)

Resource Coordination Offices

Talbot County Health Department
100 S. Hanson Street
Easton MD 21601

410-819-5600
410-819-5690 (Fax)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Mid-Shore Mental Health Systems, Inc.
28578 Mary's Ct., Suite 1
Easton MD 21601

410-770-4801
410-770-4809 (Fax)

Consumer Organizations

Chesapeake Voyagers
342 N. Aurora Street
Easton, MD 21601

410-822-1601



Alcohol and Drug Abuse Resources

Treatment Coordinator

Talbot County Health Department
100 S. Hanson Street
Easton, MD 21601

410-819-5915
410-819-0591 (Fax)

Prevention Coordinator

Talbot Partnership
Suite 203
8 Goldsborough Street
Easton MD 21601

410-819-8067
410-819-8153 (Fax)

Local Department of Social Services

Talbot County Department of Social Services

301 Bay Street
Easton MD 21601
Mailing Address:
P.O. Box 1479
Easton MD 21601

410-770-4848
410-820-7117 (Fax)

Crisis Response

Life Crisis

800-422-0009 (Toll Free)

General Disability Resources

Center for Independent Living

Eastern Shore Center for Independent Living, Inc.

(ESCIL)
309 Sunburst Center, Suite 13
Cambridge MD 21613-2050

410-221-7701
800-705-7944 (Toll Free)
410-221-7714 (Fax)
410-221-5140 (TTY)



HUD Approved Housing Counseling Agencies

CCCS of Maryland and Delaware
219 Marlboro Road
Easton MD 21601

800-640-2227
410-869-8828 (Fax)

Talbot County Office of Planning and Zoning
11 N. Washington Street
Easton, MD 21601

410-770-8030
410-221-5140 (TTY)
800-705-7944 (Toll Free)
410-221-7714 (Fax)

Public Housing Agencies

Easton Housing Authority
900 Doverbrook Street
Easton, MD 21601

410-822-5358
410-822-3213

St. Michael's Housing Authority
P.O. Box 296
St. Michael's, MD 21663

410-745-5121
410-745-3832

Maryland Department of Housing and Community Development
100 Community Place
Crownsville, MD 21032

410-514-7500
410-514-7499 (Fax)

Homelessness Services

Mid-Shore Mental Health System, Inc
28578 Mary's Ct., Suite 1
Easton MD 21601

410-770-4801
410-770-4809 (Fax)

Point of Contact for Homeless Persons:
Chesapeake Helps
P.O. Box 8
Wye Mills, MD 21679

866-722-4577
410-827-7121 (Fax)



Washington County

Area Agency on Aging

Washington County Commission on Aging
140 W. Franklin Street, 4th Floor
Hagerstown, MD 21740

301-790-0275
301-739-4957 (Fax)

Developmental Disabilities Resources

Developmental Disabilities Administration

Western Maryland Regional Office
1360 Marshall Street
Hagerstown MD 21740

301-791-4670
888-791-0193 (Toll Free)
301-791-4015 (TTY)
301-791-4019 (Fax)

Resource Coordination Offices

Service Coordination, Inc.
Hagerstown/Washington County Division
931 B Sweeney Drive
Hagerstown MD 21741-6509

301-791-0400
301-791-0401 (TTY)
301-416-7162 (Fax)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Washington County Mental Health Authority
339 East Antietam Street, #1
Hagerstown MD 21740-5701

301-739-2490
301-739-2250 (Fax)

Consumer Organizations

Office of Consumer Advocates, Inc. (OCA)
265 Mill Street, Suite 200
Hagerstown MD 21740

301-790-5054
301-791-3097 (Fax)



Alcohol and Drug Abuse Resources

Treatment Coordinator

Division of Behavioral Health Services
Washington County Health Department
13114 Pennsylvania Avenue
Hagerstown, MD 21742

240-313-3283
240-313-3239 (Fax)

Prevention Coordinator

Division of Behavioral Health Services
Washington County Health Department
Division of Health Services
13114 Pennsylvania Avenue
Hagerstown MD 21742

240-313-3356
240-313-3239 (Fax)

Local Department of Social Services

Washington County Department of Social Services

122 North Potomac Street
Hagerstown MD 21741-1419
Mailing Address:
P.O. Box 1419
Hagerstown MD 21741-1419

240-420-2100
240-420-2125 (Fax)

Crisis Response

Emergency Psychiatric Services

Washington County Health System
251 East Antietam Street
Hagerstown, MD 21740

301-790-8688

General Disability Resources

Center for Independent Living

Resources for Independence, Inc.

100 North Mechanic Street
Cumberland MD 21502

410-334-6920
888-219-0478 (Toll Free)
800-735-2258 (TTY)



Local Office for Individuals with Disabilities

Washington County Office on Disability Issues
100 W. Washington Street Room 113
Hagerstown, MD 21740

240-313-2210
301-791-2989 (Fax)
240-313-2077 (TTY)

HUD Approved Housing Counseling Agencies

Hagerstown Neighborhood Development Partnership, Inc
21 East Franklin Street
Hagerstown, MD 21740

301-797-0900
301-797-2991 (Fax)

Washington County Community Action Council
101 Summit Avenue
Hagerstown, MD 21740

301-797-4161 x124
301-791-9062 (Fax)

Public Housing Agencies

Hagerstown Housing Authority
35 W. Baltimore St.
Hagerstown, MD 21740

301-733-6911
410-733-3858

Washington County Housing Authority
319 E. Antietam St., 2nd Floor
Hagerstown, MD 21740

301-791-3168
301-791-2755

Homelessness Services

Washington County Community Action Council, Inc.
101 Summit Avenue
Hagerstown, MD 21740

301-797-4161
301-791-9062 (Fax)

Point of Contact for Homeless Persons:
Community Action Council, Inc.
101 Summit Ave.
Hagerstown, MD 21740

301-797-4161
301-791-9062



Wicomico County

Area Agencies on Aging

Wicomico County Office on Aging

MAC, Inc.

Area Agency on Aging

909 Progress Circle, Suite 100

Salisbury, MD 21804

410-742-0505

410-742-0525 (Fax)

Developmental Disabilities Resources

Developmental Disabilities Administration

Eastern Shore Regional Office

1500 Riverside Drive

Salisbury MD 21801

410-334-6920

888-219-0478 (Toll Free)

800-735-2258 (TTY)

Resource Coordination Offices

Wicomico County Health Department

108 East Main Street

Salisbury MD 21801

(410)543-6930

(410)-749-1244

410-340-3497

410-548-4968 (Fax)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Wicomico County

108 East Main Street

Salisbury MD 21801

410-543-6981

410-219-2876 (Fax)

Consumer Organizations

Lower Shore Friends, Inc.

207 Maryland Avenue, #5

Salisbury MD 21804

410-334-2173

410-742-8883 (Fax)

410-334-3497



Alcohol and Drug Abuse Resources

Treatment Coordinator 410-742-3784
Wicomico County Health Department 410-543-6680 (Fax)
108 E. Main St.
Salisbury, MD 21801

Prevention Coordinator 410-219-7544
Wicomico County Health Department 410-219-2822 (Fax)
Behavioral Health Drug Prevention Program
108 East Main Street
Salisbury MD 21801

Local Department of Social Services

Wicomico County Department of Social Services
201 Baptist Street, Suite 27 410-543-6900
Salisbury MD 21801 410-543-6682 (Fax)

Crisis Response

Life Crisis Hotline 410-749-4357 or 1-800-422-0009 (Hotline)

General Disability Resources

Center for Independent Living
Eastern Shore Center for Independent Living, Inc. 410-221-7701
(ESCIL) 800-705-7944 (Toll Free)
309 Sunburst Highway, Suite 13 410-221-7714 (Fax)
Cambridge MD 21613-2050 410-221-5140 (TTY)

HUD Approved Housing Counseling Agencies

CCCS of Maryland and Delaware 800-640-2227
242 Tilghman Road 410-869-8828 (Fax)
Salisbury MD 21804

Salisbury Neighborhood Housing Service, Inc 410-543-4626
400 Snow Hill Road
Salisbury MD 21804



Shore Up! Inc
520 Snow Hill Road
PO Box 430
Salisbury MD 2180

410-749-1142
410-742-9191 (Fax)

Telamon Corporation
917 Mt. Hebron Road, Suite 2
Salisbury MD 21804

410-546-4604
410-546-0566 (Fax)

Public Housing Agencies

Wicomico County Housing Authority
911 Booth Street
Salisbury, MD 21801

410-749-1383
410-749-8792 (Fax)

Homelessness Services

Director of Behavioral Health
Somerset County Health Department
7920 Crisfield Highway
Westover, MD 21817

443-523-1782
410-651-2572 (Fax)

Point of Contact for Homeless Persons:
Somerset County Health Department
7920 Crisfield Hwy.
Westover, MD 21871

443-523-1812
410-651-2572 (Fax)



Worcester County

Area Agencies on Aging

Worcester County Office on Aging

MAC, Inc.

Area Agency on Aging

909 Progress Circle, Suite 100

Salisbury, MD 21804

410-742-0505

410-742-0525 (Fax)

Developmental Disabilities Resources

Developmental Disabilities Administration

Eastern Shore Regional Office

1500 Riverside Drive

Salisbury MD 21802

410-334-6920

888-219-0478 (Toll Free)

800-735-2258 (TTY)

Resource Coordination Offices

Worcester County Health Department

6040 Public Landing Rd

Snow Hill MD 21863

410-632-1100 or 410-629-0164

410-632-0906 (Fax)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Worcester County Mental Health Clinic - Central Office

6040 Public Landing Rd.

Snow Hill MD 21863

410-632-3366

410-632-0065 (Fax)

Consumer Organizations

Chesapeake Voyagers

342 N. Aurora Street

Easton, MD 21601

410-822-1601



Alcohol and Drug Abuse Resources

Treatment Coordinator

Alcohol & Drug Abuse Services
Worcester County Health Department
6040 Public Landing (PO Box 249)
Snow Hill, MD 21863-0249

410-632-1100 x1022
410-632-4933 (Fax)

Prevention Coordinator

AOD Coordinator of Special Programs
Worcester County Health Department
P.O. Box 249
Snow Hill MD 21863

410-632-0056
410-632-0080 (Fax)

Local Department of Social Services

Worcester County Department of Social Services

299 Commerce Street
Snow Hill MD 21863
Mailing Address:
P.O. Box 39
Snow Hill MD 21863

410-677-6800
410-677-6810 (Fax)

Crisis Response

Crisis Hotline

410-749-4357 (Hotline)

General Disability Resources

Center for Independent Living

**Eastern Shore Center for Independent Living, Inc.
(ESCIL)**
309 Sunburst Highway, Suite 13
Cambridge MD 21613-2050

410-221-7701
800-705-7944 (Toll Free)
410-221-7714 (Fax)
410-221-5140 (TTY)



HUD Approved Housing Counseling Agencies

*See neighboring county resources.

Public Housing Authority

| | |
|-----------------------------|--------------------|
| Cambridge Housing Authority | 410-228-6856 |
| 700 Weaver Avenue | 410-228-5553 (Fax) |
| Cambridge, MD 21613 | |

Homelessness Services

| | |
|--|--------------------|
| Director of Behavioral Health | 443-523-1782 |
| Somerset County Health Department | 410-651-2572 (Fax) |
| 7920 Crisfield Highway | |
| Westover, MD 21817 | |

| | |
|---|--------------------|
| <i>Point of Contact for Homeless Persons:</i> | |
| Somerset County Health Department | 443-523-1812 |
| 7920 Crisfield Hwy. | 410-651-2572 (Fax) |
| Westover, MD 21871 | |



Other Helpful Resources

Go Section 8

Rental housing locator for properties accepting Section 8 vouchers

Affordable Housing Network 866-466-7328
1300 N. Federal Hwy #101 (561) 416-9848
Boca Raton, FL 3343 www.gosection8.com

Maryland Center for Developmental Disabilities

7000 Tudsbury Road 443-923-9555
Windsor Mill, MD 21244 443-923-9570 (Fax)
443-932-2645 (TTY)
www.mcdk.kennedykrieger.org

Maryland Community Services Locator

On-line search tool to locate approximately 9,000 health, social service and criminal justice resource programs

Maryland Community Services Locator 301-405-9796
Center for Substance Abuse Research 301-403-8342 (Fax)
4321 Hartwick Road, Suite 501 www.mdcsl.org
College Park, MD 20740

Maryland Department of Disabilities

217 E Redwood St. 410-767-3660
Suite 1300 800-637-4113 (Toll Free)
Baltimore, MD 21202 410-333-6674 (Fax)
www.mdod.maryland.gov

Maryland Disability Law Center

The Walbert Building 410-727-6352
1800 N. Charles Street, 4th Floor 800-233-7201 (Toll Free)
Baltimore MD 21201 410-727-6389 (Fax)
www.mdclaw.org

MD Housing Search

On-line search tool for locating affordable rental units in Maryland

socialserve.com 1-877-428-8844
PO Box 35305 704-334-0779 (Fax)
Charlotte, NC 28235 www.mdhousingsearch.org

Maryland One-Stop Career Centers

www.dllr.state.md.us/county

Maryland Statewide Independent Living Council (MSCIL)

8605 Cameron Street, #510 410-554-5412
Silver Spring MD 20910 www.dors.state.md.us/DORS/RehabResources/independent_living/MSILC.htm



Other Helpful Resources

The National Reentry Resource Center

Administered by the U.S Bureau of Justice Assistance; provides education, training, and technical assistance to states, tribes, territories, local governments, service providers, non-profit organizations, and corrections institutions working on prisoner reentry.

<http://www.nationalreentryresourcecenter.org/>

Office for Blindness & Vision Services

Division of Rehabilitation Services
2301 Argonne Drive
Baltimore, MD 21218

410-554-9442

888-554-0334

www.dors.state.md.us/DORS/ProgramServices/Business3

Office of the Deaf and Hard of Hearing

217 E Redwood St.
Suite 1300
Baltimore, MD 21202

410-767-6209

410-767-7756 (TTY)

410-333-1016 (Fax)

www.odhh.maryland.gov

Oxford House

Self-run, self-supported addiction recovery houses
1010 Wayne Avenue, Suite 300
Silver Spring, MD 20910

301-587-2916

800-689-6411 (Toll Free)

301-589-0302 (Fax)

www.oxfordhouse.org

The Resource Finder at Kennedy Krieger Institute

On-line information and resources for people with developmental disabilities and their families

801 N. Broadway
Baltimore, MD 21205

800-390-3372

www.resourcefinder.kennedykrieger.org

Social Security Administration

General Information
The Red Book: A Guide to Work Incentives

www.ssa.gov

www.ssa.gov/redbook

Technical Assistance Collaborative

National non-profit organization that advances proven solutions to the housing and community support needs of vulnerable low-income people with significant and long-term disabilities.

31 Saint James Avenue, Suite 710
Boston, MA 02116

617-266-5657

www.tacinc.org

Maryland's Commitment to Veterans

An outreach and referral initiative to connect veterans to behavioral health services in a timely manner.

201 W. Preston Street, 4th floor
Baltimore, MD 21201

1-877-770-4801

www.mdva.state.md.us/VBHAB



Other Helpful Resources



Housing and Disability Services Resource Guide - 2011